



9 January 2023

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: AD/IG/01(2)/4139-22

Subject: Mental Health/Substance Misuse

Request:	Date Received:	18/10/2022
	Date of Monitoring:	19/10/2022
	Date of Response:	09/01//2023

Thank you for your request for information received on 18 October 2022 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

Question 1

How many calls did the Ambulance Service receive?

Answer 1

Please see attachment as requested.

Question 2

How many of these calls were for a mental health or substance misuse emergency?

a. How many of these calls were unique (the patient had not called for a mental health or substance misuse emergency in the previous six months)?

Answer 2

Please see attachment as requested.

Question 3

How many of these calls resulted in an Ambulance being dispatched?

Answer 3

Please see attachment as requested.

Question 4

How many of these Ambulance attendances resulted in the patient being transported a. to hospital?

(i) what was the total time waiting to "handover" patients transported to hospital? b. to a different service?

c. were not transported?

Answer 4

Please see attachment as requested.



Question 5

What was the total "time spent on job" for all mental health or substance misuse emergencies whether the patient was transported to a hospital or not?

Answer 5

Please see attachment as requested.

Question 6

How many 'safeguarding referrals' have been made by the Ambulance Service on behalf of a patient to the local authority, adult social care, etc.?

Answer 6

Please see attachment as requested.

I hope this fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website:

ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE
SK9 5AF

Telephone:

028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Information Governance