



29 September 2022

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-3390-22

Subject: Mobile Phone Contract Information - 2022

Request:	Date Received:	15/07/2022
	Date of Monitoring:	18/07/2022
	Date of Response:	29/09/2022

Thank you for your request for information received on 15 July 2022 which was dealt with under the terms of the Freedom of Information Act 2000. The Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested in relation to the below question and would respond as follows. The Trust would fully apologise for the delay in the provision of a response.

Question 1

Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

Answer 1 Vodafone

Question 2

Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.

Answer 2

£110,000 per annum

Question 3

Number of Connections- Number of connections for each network provider. (**number of voice only devices, voice and data devices, data only devices**) please provide me with the breakdown and not the overall total.

Answer 3

957 Data only

378 Voice only

372 Voice and Data



Textphone: 02890 400871 • www.nias.hscni.net

Question 4

Duration of the contract- please state if the contract also includes contract extensions for each provider.

Answer 4

One year rolling contract

Question 5

Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)**

Answer 5

01 April 2022

Question 6

Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

Answer 6

31 March 2023

Question 7

Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Answer 7

March 2023

Question 8

The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

Answer 8

Assistant Director ICT

██████████@nias.hscni.net

Question 9

If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Answer 9

N/A

Question 10

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Answer 10

One Year rolling contract reviewed annually

Question 11

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

Answer 11

Regional HSCNI Contract under consideration

Question 12

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

Answer 12

N/A

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

**Information Governance
Department**