



22 August 2022

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: AD/IG/01(2)/3398-22
Subject: Attacks on NIAS staff/ Stress related time off work
Request: Date Received: 18/07/2022
 Date of Monitoring: 19/07/2022
 Date of Response: 22/08/2022

Thank you for your request for information received on 18 July 2022 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

Question 1

In the last 12 months (From July 1, 2021 to July 17, 2022), how many attacks on NIAS staff have been carried out?

Answer 1

There have been 684 incidents of abuse/attacks within this timeframe.

Please note 'Attacks' include: Verbal, Physical, Psychological and Sexual forms of abuse.

Question 2

For the same period, how many NIAS staff have taken time off work 'stress related'?

Answer 2

Based on records from HRPTS the number of staff off during the above mentioned period with work related stress was 37 staff members.

I hope this fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.



If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE
SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Information Governance