



26 September 2022

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: AD/IG/01(2)/3488-22

Subject: Temporary Staff Management

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| Request: | Date Received: | 01/08/2022 |
| | Date of Monitoring: | 02/08/2022 |
| | Date of Response: | 26/09/2022 |

Thank you for your request for information received on 1 August 2022 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place 1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)



2f. How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

4d. How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?

Answer 1-4

Please be advised that Regional Contract Arrangements are in place to support agency use. For example, Agency Workers – Non Medical (Except Nurses and Healthcare Support Workers – Contract Ref: 556151. NIAS as a pre-hospital organisation and is part of the Regional Control arrangement and relates to agency use of administrative and support staff. As a pre-hospital organisation we do not employ Nurses etc. Paramedics and Emergency Medical Technicians can operate as Bank but there are staff that have been trained through Ambulance Service protocols and not through the use of Agency protocols.

██████████ [@hscni.net](https://twitter.com/hscni.net) is the Regional Control lead for the contract above and he may be able to assist you further with your queries, as they may all be part of a Regional Health Service Contract.

All contract notices are placed on eTendersNI and placed in the public domain.

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

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In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – sent by email)

Information Governance Officer