

**Total No Of Hoax Calls Recived**

	2020	2021	2022	2023	2024	Grand Total
Caller Hung Up No Details	1839	2288	2230	2960	16	9333
Hoax Caller	345	396	436	360	2	1539
No Case at Scene	446	549	523	326		1844
Patient Absconded	313	437	380	318	1	1449
<b>Grand Total</b>	<b>2943</b>	<b>3670</b>	<b>3569</b>	<b>3964</b>	<b>19</b>	<b>14165</b>

Source: ODS2

Inclusions: All Hoax Calls that had happened from 01/01/2020 to 01/02/2024. And the call Reason used are Hoax Caller, Patient Absconded, No Case at Scene, Caller Hung Up No Details.

**Total hours wasted by Hoax Callers**

	2020	2021	2022	2023	2024	Grand Total
Caller Hung Up No Details	100.20	114.06	122.98	172.46	0.85	510.55
Hoax Caller	69.98	87.60	115.48	110.55	0.54	384.15
No Case at Scene	722.60	2176.15	1206.80	610.34		4715.89
Patient Absconded	256.26	413.12	413.26	435.81	17.56	1536.01
<b>Grand Total</b>	<b>1149.05</b>	<b>2790.92</b>	<b>1858.52</b>	<b>1329.16</b>	<b>18.95</b>	<b>7146.61</b>

Source: ODS2

Inclusions: All Hoax Calls that had happened from 01/01/2020 to 01/02/2024. And the call Reason used are Hoax Caller, Patient Absconded, No Case at Scene, Caller Hung Up No Details.

The Report Present below contains the information based on No of Hrs wasted, and Divided into 2 tables Based on Resources sent to the seen.

**Total hours wasted by Hoax Callers where Resources were sent ( Hrs)**

	2020	2021	2022	2023	Grand Total
Caller Hung Up No Details		0.33		1.09	1.43
Hoax Caller	21.11	46.62	59.30	43.53	170.56
No Case at Scene	659.29	1858.95	1073.91	499.18	4091.33
Patient Absconded	180.01	232.28	285.25	315.16	1012.70
<b>Grand Total</b>	<b>860.41</b>	<b>2138.18</b>	<b>1418.46</b>	<b>858.96</b>	<b>5276.01</b>

Source: ODS2

Inclusions: All Hoax Calls that had happened from 01/01/2020 to 01/02/2024. And the call Reason used are Hoax Caller, Patient Absconded, No Case at Scene, Caller Hung Up No Details.

**Total hours wasted by Hoax Callers where Resources were Not sent ( Hrs)**

Caller Hung Up No Details	2020	2021	2022	2023	2024	Grand Total
Hoax Caller	100.20	113.72	122.98	171.37	0.85	509.13
No Case at Scene	48.88	40.97	56.18	67.02	0.54	213.59
Patient Absconded	63.31	317.20	132.89	111.16		624.57
<b>Grand Total</b>	76.25	180.85	128.01	120.65	17.56	523.31
	<b>288.64</b>	<b>652.74</b>	<b>440.06</b>	<b>470.20</b>	<b>18.95</b>	<b>1870.59</b>

Source: ODS2

Inclusions: All Hoax Calls that had happened from 01/01/2020 to 01/02/2024. And the call Reason used are Hoax Caller, Patient Absconded, No Case at Scene, Caller Hung Up No Details.