

21.1 The Contractor will be required to ensure that each member of their Ambulance Crew utilised for the requirement of the Call-Off Contract have competency to an equivalent standard to that off a NIAS Ambulance Care Attendant, examples of which are as follows:-

| Awarding Body | Qualification |
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| Institute of Health and Care Development (IHCD) | Ambulance Care Assistant Qualification |
| Edexcel | BTEC level 2 Certificate in Ambulance Care Assistant |
| Pearson | BTEC level 2 in First Person on Scene Intermediate (FPOSi) |
| Qualsafe Awards (QA) | Level 3 Award in Emergency First Aid at Work (RQF) |
| FutureQuals (FAQ) | Level 3 Certificate in Ambulance Patient Care: Non-Urgent Care Services |

21.2 The Contractor will be required to ensure that each member of their Ambulance Crew is competent to work within the Scope of Practice Levels as detailed below:-

| The Ambulance Crew must be able to undertake the following responsibilities |
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| Work on PCS |
| Can act as a First Responder as agreed with the Client and within their scope of requirement. |
| Routine driving (as applicable) |
| The Ambulance Crew must be trained on the following in regard to Airway/Breathing/Circulation Skills |
| Head tilt, chin lift |
| Jaw thrust |
| Pocket mask |
| Bag Valve Mask (BVM) |
| Recovery position |
| Oxygen Therapy |
| Oropharyngeal Airway (OPA) |
| Suction (manual and powered) |
| The Ambulance Crew must be able to complete the following Patient Assessments |
| Take a respiratory rate |
| Take a pulse |
| SpO2 monitoring |
| Take a Blood Pressure (BP) |
| Take a temperature |
| Assess Alert Voice Pain Unresponsive (AVPU) |
| Assess Face Arms Speech Time (FAST) |
| Undertake a Danger Response Airway Breathing Circulation (DRABC) assessment |

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| Undertake a top-to-toe survey |
| Recognising the deteriorating patient |
| The Ambulance Crew must be able to undertake the following Trauma Management |
| Apply direct pressure to control bleeding |
| Apply a dressing |
| Managing a burn |
| Apply a sling |
| The Ambulance Crew must be able to undertake the following Drug Administration |
| Assist a Patient with the administration of their own medication |
| Safe management/storage of Patients own medication |
| Administration of oxygen therapy as per Patients own oxygen |
| The Ambulance Crew must be able to undertake the following Cardiac Arrest Management |
| Perform basic life support |
| Defibrillation with an Automated External Defibrillator (AED) |
| The Ambulance Crew must possess the following Skills |
| Transport a Patient to an Accident and Emergency Department under the direction of a Clinician |
| Apply the principles of good infection prevention and control during Clinical Care delivery |
| The Ambulance Crew must have the following Supervisory Skills |
| Act as the Patient's advocate and raise concerns with appropriate person |
| The Ambulance Crew must be able to undertake the following Manual Handling |
| Undertake Patient handling using manual handling aids available on the Non-Emergency Ambulance |
| Wheelchair Clamping |
| Patient positioning for comfort and treatment |
| Use bariatric manual handling equipment (when applicable) |
| Risk assess and plan for the movement of a bariatric patient in scheduled care situations (when applicable) |
| Assist to transfer a Patient from a stretcher to a hospital trolley or bed |
| The Ambulance Crew must be able to undertake and/or be aware of Capacity, Consent, Mental Health and Patient Centredness as per the following |
| Can gain consent for undertaking procedures |
| Can recognise abuse and knows the appropriate mechanisms for reporting concerns |
| Be able to implement person-centred thinking to deliver personalised services |
| Deprivation of Liberty |
| Understands the importance of diversity, equality, inclusion and avoiding discrimination |
| Adult/Child Safeguarding |
| The Ambulance Crew must be able to assist at Incidents as per the following |
| Support Accident and Emergency Services with the transport of Patients at an incident |
| Perform appropriate functions during an incident as tasked or required |