



12 April 2024

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 26427-24
Subject: NIAS ACA/ICV/A&ESupport, Private Ambulance & Voluntary Service Scope of Practice
Date Received: 10/01/2024
Date of Monitoring: 11/01/2024

Thank you for your request for information received on 10 January 2024 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below. The Trust would apologise for the delay in the provision of a response.

FOI QUESTION(S)	ANSWER(S)
<p>Question 1: What is the ranking order for the use of the private/voluntary ambulances naming each company/organisation in each division such as, North, East, South and West split into each division ranking 1, 2, 3 etc etc (to include the EAC/A&E Support/ICV shifts, PCS shifts)</p>	<p>See attachment document titled IAS Rank Order for 26427-24</p>
<p>Question 2: What is the Ambulance Care Attended (ACA) Scope of practice namely whilst working under the direction of Emergency Ambulance Control. To include what the limitations of the role is, what should be done to offer the patient the best possible care. Please specify any further guidance required if a patient takes unwell. (Is there any support available for the ACA on duty, if so who and when should the Support be contacted)</p>	<p>See attachment document titled ACA Qualification & Scope of practice for FOI 26427-24</p>



<p>Question 3: What is the required qualification/minimum skill level for an ACA who is working for a private/voluntary organisation under the direction of nias?</p>	<p>See attachment document titled ACA Qualification & Scope of practice for FOI 26427-24</p>
<p>Question 4: In addition to Question 3 (please answerseparate as in answer question 4), what is the scope of practice or expected scope of practice from a private/voluntary organisation during patient assessment when under the direction of Emergency Ambulance Control?</p>	<p>As above</p>
<p>Question 5: Can you please state what equipment should be in a nias PCS motor; if different for A&E Support/EAC/ICV - please add separately or show additional information options/boxes</p>	<p>See attachment document titled PCS Equipment for FOI 26427-24</p>
<p>Question 6 Can you please state what equipment is expected in a private/private Ambulance organisation to work under the direction of nias, Please break down between PCS (NEAC), (EAC) Emergency Ambulance Control.</p>	<p>See attachment document titled IAS Vehicle Check list for 2023 Framework inspections.</p> <p>Equipment carried in IAS vehicles when working under Non-Emergency Ambulance Control expected to be similar or equivalent to NIAS PCS vehicle as listed in Question 5</p>

I hope the attached fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk

Website: [ICO Website](#)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

**Information Governance
Team**