



9 July 2024

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 29292-24
Subject: BT47 Dual Carriageway, Londonderry Road Construction Works
Date Received: 05/07/2024
Date of Monitoring: 08/07/2024

Thank you for your request for information received on 5 July 2024 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

Questions

1. How many C1 calls have been affected by the works on the construction of the new A6 dual carriageway BT47 area from 1 December 2019 to 29 February 2020?

Please detail the reason for the call (road traffic accident, cardiac call, fall etc)

2. Please detail the day, month and year of the call for each of the above.

3. Please detail the delay type e.g. response times inadequate/ delayed and rationale (poor signage, sat-nav problems, road blockages).

Answer

The Operations Directorate have advised that issues due to works on the construction of the new carriageway may or may not have been recorded on the Command-and-Control system. Therefore, to try to facilitate the request would require a review of the calls which had the potential to use this carriageway during the above period. In addition, records over three years are now archived. Section 12 of the FOIA provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

The Operations Directorate estimate that the cost of complying with your request would exceed the appropriate limit of £450.00/18 hours. It is currently estimated that a large volume of calls would have to be identified, retrieved, extracted and reviewed to answer the questions asked and it is estimated this will take more than 100 hours. You may



therefore wish to refine your request to narrow its scope to bring it within the appropriate limit.

The appropriate limit has been specified in regulations. Under Section 12 of the Freedom of Information Act 2000, the Trust is therefore not obliged to comply with your request, and we are unable to process your request further.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk

Website: [Information Commissioner's Office \(ICO\)](http://www.ico.org.uk)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ [NIAS | NIAS \(hscni.net\)](http://www.nias.hscni.net).

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team