



Questions

b) i) Number of emergency call outs per financial year that were attended by an ambulance.
b) ii) It would be helpful for comparison also if you are able to write the total number of 999 calls received.
e) What is the average time for an ambulance to reach a patient, from the time the call has been made?
f) What is the average time for the ambulance, once it has reached the patient, to reach the hospital?
g) What is the average time taken for an ambulance to depart the hospital, after the patient has been brought by it to the hospital?
h) For chest pain-related emergencies: What is the average time for an ambulance to reach a patient, from the time the call has been made?
i) For chest pain-related emergencies: What is the average time for the ambulance, once it has reached the patient, to reach the hospital?
j) For chest pain-related emergencies: What is the average time taken for an ambulance to depart the hospital, after the patient has been brought by it to the hospital?
l) What is the annual percentage/number of emergencies related to chest pains and other cardiac symptoms?

Question	Response							Total
	Cat 1	Cat 2	Cat 3	Cat 3 HCP/IFT	Cat 4	Cat 4 HCP/IFT	Cat 5	
b) i)	12903	94029	32730	17779	1044	9820	3139	171444
b) ii)	14494	146385	53874	19951	1994	11184	15284	263166
e)	00:10:51	00:36:59	01:33:31	N/A	02:29:29	N/A	N/A	00:48:23
f)	00:51:31	00:56:18	00:58:47	00:58:19	00:54:49	00:57:06	00:51:22	00:56:34
g)	01:03:20	01:12:35	01:15:38	01:18:10	00:59:09	01:21:06	01:06:16	01:13:31
h)	00:09:24	00:14:07	00:25:08	N/A	N/A	N/A	N/A	00:09:29
i)	00:53:17	00:47:08	N/A	N/A	N/A	N/A	00:53:49	00:53:08
j)	00:51:42	00:46:06	N/A	N/A	N/A	N/A	01:03:56	00:51:35
l)	1814	24	<5	<5	<5	<5	128	1967

**Please note that all calculations are taken for the 22/23 financial year*

***Category 3 HCP/IFT, Category 4 HCP/IFT and Category 5 Calls do not have a response time recorded, which is why N/A populate these.*

**** Calls which did not have a conveying resources did not have average times recorded as they did not travel to hospital which is why N/A populate these.*