

FOI - 31413
INCIDENTS IN THE FERMANAGH AREA

Please note the following: Date range is 01/12/2023 - 30/11/2024

Due to the fact that the information recorded in Deployment Records and Call Logs will be excessive and will contain personal data on both Patients and NIAS Staff, these will not be provided.

Q1. Reports for all ambulance call-outs in the Fermanagh Area during this period, particularly highlighting any issues with incident coverage, delays or problems in Dispatching.

Month Year	Calls	Responses	Vehicles with an Out of Performance Reason
Dec 23	602	708	44
Jan 24	537	621	55
Feb 24	478	555	15
Mar 24	527	614	45
Apr 24	557	641	31
May 24	529	599	25
Jun 24	570	669	36
Jul 24	556	642	47
Aug 24	540	636	39
Sep 24	519	632	41
Oct 24	513	596	26
Nov 24	563	672	46
Total	6,491	7,585	450

List of Out of Performance Reasons
DISTANCE TO INCIDENT - RES
INCORRECT LOCATION GIVEN
MOBILE DATA FAILURE
NEAREST AMBULANCE COMMITTED
NEAREST CREW ON COMPENSATORY REST
NIAS LATE FINISH PROTOCOL APPLIED - ALLOC
NO VEHICLE AT NEAREST D.P. - ACTIVATION
RE-PRIORITISED AMPDS CALL
REST PERIOD AGREEMENT APPLIED
RRV ASSESSING PATIENT - CONVEYING
SLOW TURN OUT BY CREW - RES
STAFF SHORTAGE AT NEAREST D.P - RES
VOLUME OF WORK - EAC - ACTIVATION
VOLUME OF WORK - OPERATIONS - RES
WAITING FOR VEHICLE TO CLEAR

Q2. Records of response times for incidents occurring in the Fermanagh area over the past 12 months, including any records of delays in reaching the scene

Category of Call	Average Response Time (hh:mm:ss)	Percentage of Calls within Target	Target time (hh:mm:ss)	
Cat 1	00:12:45	37.62%	00:08:00	Mean Std.
Cat 2	00:42:46	32.26%	00:18:00	Mean Std.
Cat 3	01:12:38	82.20%	02:00:00	90th Centile Std.
Cat 4	00:40:19	100.00%	03:00:00	90th Centile Std.

Q3. Crew deployment records showing how ambulance crews were allocated to incidents in the Fermanagh area, with particular attention to any instances where there were difficulties in covering incidents.

Month Year	Calls	Allocated Vehicles	Responses on Scene	Responses within Target
Dec 23	602	797	708	325
Jan 24	537	702	621	250
Feb 24	478	613	555	239
Mar 24	527	695	614	304
Apr 24	557	700	641	280
May 24	529	674	599	329
Jun 24	570	754	669	294
Jul 24	556	722	642	284
Aug 24	540	706	636	273
Sep 24	519	719	632	267
Oct 24	513	656	596	241
Nov 24	563	743	672	306
Total	6,491	8,481	7,585	3,392

Due to the fact that the information recorded in Deployment Records and Call Logs will be excessive and will contain personal data on both Patients and NIAS Staff, these will not be provided.

Q4. Call logs or dispatch logs for emergency calls in the Fermanagh area over the past 12 months, including details on the handling of calls and any issues that arose in dispatching ambulances.

Due to the fact that the information recorded in Deployment Records and Call Logs will be excessive and will contain personal data on both Patients and NIAS Staff, these will not be provided.