



18 June 2025

Email:

Dear

**FREEDOM OF INFORMATION REQUEST**

**Request No:** 33964-24  
**Subject:** St Ronan's Primary School - Access Issues Reported to Northern Ireland Ambulance Service  
**Date Received:** 18/12/2024

Thank you for your request for information received on 18<sup>th</sup> December 2024 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and would provide the below response. The Trust would apologise for the delay in the provision of a response.

**Question**

I seek information regarding an alleged incident involving the Northern Ireland Ambulance Service at St Ronan's Primary School, Ashgrove Avenue, Newry, BT34 1PR.

Specifically, I am requesting details about any recorded instances where an ambulance was unable to access the school car park due to congestion or similar issues.

Unfortunately, I do not have the specific date or time of the incident, but I understand it may have occurred within the past two years. Could you please provide:

1. Details of any ambulance callouts to St Ronan's Primary School during this period.
2. Information about any access issues encountered by ambulance crews at this location during the same period.
3. Any associated records or reports that document such incidents.

**Answer**

Following a search of NIAS 999 call system for the past two years, the Trust would advise there have been no incidents recorded to this address that indicate any issues with accessing the site.

I hope the above fully assists you.



Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Email:** [ni@ico.org.uk](mailto:ni@ico.org.uk)  
**Website:** [ICO Website](#)  
**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF  
**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*(not signed – issued by email)*

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**Information Governance Team**