

QUESTION

I am interested to understand how you ensure more efficient financial and HR performance management of your Trust. Could you let me know if you use any particular software to support the financial and HR activities/tasks in the table below.

Activities	Tasks	What software/tools do you use to support this task?	How much did you spend in FY 23/24 on this software/tool?	If not currently using software/tools, do you plan to adopt specific software/tools to support these activities in FY 25/26?
Finance performance and management				
Enterprise planning and budgeting	Budgeting and financial planning	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
	Workforce planning	Global Rostering System (GRS) supplied by Totalmobile (as part of Software Enterprises)	<£25K	N/A
	Strategic modelling	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.

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Account reconciliation				
	Reconciliation compliance and transaction matching	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
Financial Consolidation and Close Reporting				
	Financial consolidation	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
	Close process and management	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.

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	Custom calculations	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
	Management reporting and dashboards	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
	Financial reporting	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
Profitability and Cost management				
	Profitability and Cost management	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.
Tax reporting	Tax reporting	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.	All the Finance and HR software is provided as a service managed by BSO and all queries should be directed to them.

Enterprise Data Management	Enterprise Data Management	What software/tools do you use to support this task?	How much did you spend in FY 23/24 on this software/tool?	If not currently using software/tools, do you plan to adopt specific software/tools to support these activities in FY 25/26?
HR				
Workforce planning	Workforce planning	No specific tools just HR analytics using excel extracts	N/A	No
Rostering	Rostering	N/A HR does not provide rosters for the business that is an operational function	N/A	No
Recruitment	Recruitment	Recruitment is outsourced to BSO NI. The Business Services Organisation (BSO) provides a broad range of regional business support functions and specialist professional services to the health and social care sector in Northern Ireland.	N/A	No
Expenses	Expenses	Expenses are handled by the Finance Directorate	N/A	No