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Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 06731-23

Subject: Band 5 Emergency Medical Technician

Request: Date Received: 07/02/2023

Date of Monitoring: 08/02/2023

Thank you for your request for information received on 07/02/2023 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

Question

Under the Freedom of Information Act 2000 I wish to request the following information that is held on record and subject of public interest.

Question 1 Can you please provide the shortlisting process for the Band 5 post - Emergency Medical Technician,

Question 2 Can you please provide the questions that was used at the previous interview intake 2021-2022 and expected answers

Question 3 Can you please provide the interview questions and expect answers used in previous interviews for Emergency Medical Technician role for the last 5 years.

Question 4 Can you confirm when the next recruitment intake for Band 5 Emergency Medical Technician either externally or internally

Question 5 Can you confirm the next 5 year plan to expand the number of Emergency Medical Technicians in Northern Ireland Ambulance Service.

Question 6 Can you confirm the number of vacancies for Emergency Medical Technician across the region.

Question 7 Can you confirm the number of vacancies for Emergency Medical Technicians Band 5 - in Western Area Division.

Question 8 Can you confirm the number of relief Emergency Medical Technicians- Band 5 - in Western Area Division

Answer

Northern Ireland Ambulance Service Health & Social Care Trust Headquarters, Site 30 Knockbracken Healthcare Park, Saintfield Road, Belfast BT8 8SG

Telephone: 02890 400999 • Facsimile: 02890 400900 • Textphone: 02890 400871 • www.nias.hscni.net



Answer 1

The current shortlisting criteria used in the last recruitment exercise July 2021 is as follows:

Criteria	Required By	Method of Assessment
Must be a current employee of NIAS; OR Be currently engaged with NIAS via an	Closing date	Application Form/NIAS records
employment agency.		
Five GCSE's at Grade C or above, including English and Mathematics or equivalent educational qualifications*; OR	Closing date	Application Form/Presentation of Qualification Certificates
Three GCSE's at Grade C or above including English and Mathematics or equivalent educational qualifications* AND have successfully passed NIAS internal ACA training programme which may include either BTEC First Person on Scene (Basic) Award or BTEC Ambulance Care Attendant Award or Institute of Healthcare Development (IHCD) Module A Award.		
Currently hold a full unrestricted driving licence which satisfies local road traffic legislation (a maximum of 3 penalty points will be considered).	Closing date and at any time prior to commencing the programme	Application Form/Presentation of Driving Licence

Answer 2 and 3

We handled your request in line with your rights under section 1 of the Freedom of Information Act (FOIA). We confirm that we hold information falling within the scope of your request. However, we are not able to disclose it and the reasoning for this has been outlined below.

For your information, interview competencies can relate to areas including communication, organisational skills, time management, relevant qualities and skills. These will be detailed in associated job description/specification or HSC Leadership Framework document.

Answer 4

A recruitment campaigned is planned to commence in Quarter 1 of the current financial year with October 2023 being the proposed date to commence an EMT/AAP training course. These arrangements have not yet been finalised.

Answer 5

The expansion of any element of our workforce is dependent on the CRM Business Case.

Answer 6

Ops records would indicate that at 24th February 2023, there were 20.2 vacancies at EMT/AAP grade

Please note that the Operations Directorate is not the IAO for this information

Answer 7

Ops records would indicate that at 24th February 2023, there were 1.4 vacancies at EMT/AAP grade

Please note that the Operations Directorate is not the IAO for this information

Answer 8

West Division is funded for 16 WTE Relief EMT/AAP positions

Information withheld

Section 36(2) – prejudice to the effective conduct of public affairs

Unfortunately, we are unable to disclose the interview questions to you. We have applied exemption section 36 (2) (c) to this information.

This exemption states that: information is exempt information if, in the reasonable opinion of a qualified person, disclosure under the legislation.

- (b) would, or would likely to inhibit
 - (i) the free and frank provision of advice, or
 - (ii) the free and frank exchange of views for the purposes of deliberation, or
- (c) would otherwise prejudice, or would be likely otherwise to prejudice, the effective conduct of public affairs

Unlike other exemptions in FOIA, an exemption in section 36(2) can only be applied where a public authority has consulted with a qualified person, as defined in the legislation, and it is the qualified person's opinion that the harm stated in the exemption would, or would be likely to, arise through disclosure.

The opinion of the qualified person was sought. For our purposes, the qualified person is the Chief Executive of the Northern Ireland Ambulance Service.

On this occasion, we consider that prejudice to the conduct of public affairs refers to our ability to offer an effective service through selecting and recruiting the right candidates and our ability to offer a fair recruitment process.

However, the exemption under s36 (2) (c) is qualified. This means that we need to carry out a public interest test to determine whether the balance lies with or against disclosure.

The public interest arguments in favour of disclosing the information:

- The general principles of transparency and openness
- The public interest in increasing openness, transparency and understanding of the candidate selection process, of which interview questions are part.

The public interest arguments in favour of maintaining the exemption:

- The public interest in us maintaining a position from which we can run an effective recruitment and selection campaign. This can be adversely affected if we are unable to run interviews where all candidates did not know the interview questions or know the specific type and nature of questions we are likely to ask. Knowing too much about questions is likely to remove the element of quick thinking from the assessment process and can lead to schooled answers. There is also a risk that candidates could ask others to prepare answers for them which can lead to us choosing the wrong candidates.
- We also need to be able to offer a fair recruitment process. Were we to disclose the information you have requested; it seems likely that this would advantage those candidates who are aware of the disclosure. This might be internal candidates, those who check our disclosure log or who are in regular contact with us in some way.

Short of giving all the questions as part of the application process, to disclose the above under FOIA may lead to advantages for some and disadvantages for others.

We could of course write new questions but there is little public interest in causing unnecessary work and further, the disclosure of this set of questions we think, would give enough away about the nature, type and focus of our questions so as to disrupt our recruitment process. We would likely be in a position where we had to rethink the process which would take time and effort.

On this occasion we have decided that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Based on the above it my decision to exempt the information currently held by NIAS in line with Section 36(2)(c) of the FOIA.

We appreciate this may be a disappointing response, but I hope our reasoning provided above is clear.

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow,

CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ http://www.niamb.co.uk. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team