Response Times South Down
January 2023 - April 2023

TOTAL NUMBER OF CATEGORY 1 EMERGENCY CALLS IN BT30, BT31 AND BT33

	BT30	BT31	BT33
January	21	7	<5
February	16	<5	7
March	24	5	8
April	26	<5	5

Source: C3 Command and Control System

Inclusions: All emergency calls with Arrived at Scene time. All Category 1 calls including HCP Cat 1 and IFT Cat 1 calls.

Exclusions: 5 Call stopped Reasons (Duplicate call, Call entered in error, Call for information only, Done by Another Ambulance Trust, and Test Call)

AVERAGE RESPONSE TIMES FOR CATEGORY 1 EMERGENCY CALLS IN BT30, BT31, AND BT33

	BT30	BT31	BT33
January	00:11:11	00:14:58	00:22:47
February	00:10:25	00:20:24	00:17:43
March	00:12:48	00:18:10	00:14:35
April	00:14:15	00:18:01	00:14:38

Source: C3 Command and Control System

Inclusions: All emergency calls with Arrived at Scene time. All Category 1 calls including HCP Cat 1 and IFT Cat 1 calls.

Exclusions: 5 Call stopped Reasons (Duplicate call, Call entered in error, Call for information only, Done by Another Ambulance Trust, and Test Call)

MAXIMUM RESPONSE TIMES FOR CATEGORY 1 EMERGENCY CALLS IN BT30, BT31, AND BT33

	BT30		BT31		BT33	
	Longest Response	Time of the day	Longest Response	Time of the day	Longest Response	Time of the day
January	00:33:46	AM	00:30:00	PM	00:32:00	AM
February	00:28:54	PM	00:24:45	PM	00:34:15	PM
March	00:48:40	PM	00:33:57	AM	00:44:49	PM
April	00:52:05	PM	00:32:22	AM	00:22:40	PM

Source: C3 Command and Control System

Inclusions: All emergency calls with Arrived at Scene time. All Category 1 calls including HCP Cat 1 and IFT Cat 1 calls.

Exclusions: 5 Call stopped Reasons (Duplicate call, Call entered in error, Call for information only, Done by Another Ambulance Trust, and Test Call)