



28 June 2023

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 12358-23

Subject: Ambulance Levels – South Division

Request: **Date Received:** 08/06/2023

Date of Monitoring: 09/06/2023

Thank you for your request for information received on 01 May 2023 which was dealt with under the terms of the Freedom of Information Act 2000. The Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

Question 1

What is the Core Numbers of Emergency Ambulances in south division on a day shift?

Question 2

What is the Core Number of Emergency Ambulances in south division on a night shift?

Answer 1 & 2

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
	D/S	N/S	D/S	N/S	D/S	N/S	D/S	N/S	D/S	N/S	D/S	N/S	D/S	N/S

South

ARMAGH	2.0	1.0	2.0	1.0	2.0	1.0	2.0	1.0	2.0	2.0	2.0	2.0	2.0	2.0
BANBRIDGE	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
CRAIGAVON	3.0	2.0	3.0	2.0	3.0	2.0	3.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0
DUNGANNON	2.0	2.0	2.0	2.0	2.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
NEWRY	2.0	2.0	2.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
KILKEEL	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
TOTAL	11.0	9.0	11.0	9.0	12.0	9.0	12.0	9.0	11.0	10.0	10.0	10.0	10.0	10.0

Question 3

How many Emergency Ambulances is deemed safe are actually on a nightshift in South Division?

Answer 3

The Trust aims to achieve 100% compliance with funded levels of cover on all shifts. Where it is not possible to achieve this compliance, the risk is rated as follows using REAP principles

REAP 1	Within 5% of commissioned resource levels to meet demand	Steady State
REAP 2	Between 5% and 10% of commissioned resource levels to meet demand	Moderate Pressure
REAP 3	Between 10% and 15% of commissioned resource levels to meet demand	Major Pressure
REAP 4	>15% of commissioned resource levels to meet demand	Extreme Pressure

The Trust has placed on record our view that the current commissioned levels of cover are not sufficient to meet demand and achieve our performance targets.

Question 4

What provisions are being made to facilitate extra transfers from Daisy Hill due to possible reductions in beds and closure of wards?

Answer 4

The Trust has not been commissioned to provide any additional resources at this time. We continue to work in partnership with the Southern Health & Social Care Trust to understand the impact of any potential changes to service provision at Daisyhill Hospital

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team