

## Question 1

## NUMBER OF CALLS WITH HEMS RESOURCE ALLOCATED AND ARRIVED AT SCENE, BROKEN DOWN BY PATIENT TRANSPORTED TO ROYAL VICTORIA HOSPITAL BY AIR OR LAND AMBULANCE

Criteria: All calls with a Callsign = 'HELIMED23' and/or 'DELTA07' with a recorded Time At Scene, Main Patient = 'Yes' and Hospital Attended = 'ROYAL VICTORIA'.

Transport by Air and Land Ambulance determined by HEMS Mission Sheet Data and 'Patient Transport' field. Pickup Postcode begins with the following requested postcoode regions: (BT70, BT74, BT75, BT76, BT78, BT79, BT81, BT92, BT93, BT94)

Date Period	Calls With Patients Transported	Calls With Patients Transported	Total Calls With HEMS
	To RVH By Air	To RVH By Land	Response at Scene
Dec 2022 to Dec 2023	18	4	22

Source: C3 Call and Response System; HEMS Mission Sheet

## Question 2

There are no recorded calls from December 2022 to December 2023 that have a triaged Call Stopped Reason of 'CSD - Patient to Attend ED - Own Transport' that were the result of being called back by a CSD practitioner (these are calls with a recorded 'WelfareCallBackTime' on the CSD Welfare Perspective field on C3)

Source: C3 Call and Response System