



Type of Complaints when Taxis were ordered in place of Ambulances and the Date

| Chief Complaints | Total |
|------------------------------------|-------|
| 999 PASSED FROM OTHER SERVICE | <5 |
| ABDOMINAL PAIN / PROBLEMS | 17 |
| ASSAULT / SEXUAL ASLT / STUN GUN | <5 |
| BACK PAIN (Non-Trau / Non-Rec Trau | <5 |
| BREATHING PROBLEMS | 5 |
| CHEST PAIN / DISCOMFORT(Non-Traum) | 18 |
| CLINICAL DESK DOWNGRADE CATEGORY 3 | <5 |
| CLINICAL DESK DOWNGRADE CATEGORY 4 | <5 |
| CLINICAL DESK UPGRADE CATEGORY 2 | 9 |
| CLINICAL DESK UPGRADE CATEGORY 3 | 6 |
| CONVULSIONS / FITTING | <5 |
| CSD ASSESSMENT RRV SUITABLE | <5 |
| DIABETIC PROBLEMS | <5 |
| FALLS | 9 |
| HAEMORRHAGE / LACERATIONS | <5 |
| HCP 1 HOUR ICV | <5 |
| HCP CALL | 10 |
| HEADACHE | <5 |
| HEART PROBLEMS / A.I.C.D. | <5 |
| NO SEND EXCEPTION CRITERIA MET | 5 |
| OVERDOSE / POISONING (Ingestion) | <5 |
| OVERRIDE TO CAT3 | <5 |
| PREGNANCY / CHILDBIRTH / MISCARRIA | <5 |
| PSYCH/MH COND/SUICIDE AT/ABN BEH | 6 |
| SICK PERSON (Specific Diagnosis) | 19 |
| STROKE (CVA) / TIA | 8 |
| UNCONSCIOUS / FAINTING (Near) | 5 |
| WELFARE CALLS ONLY | 9 |

| | 2024 | | | | | 2025 | | | | | | | Total |
|-------------------------------|-----------|-----------|----------|----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | |
| Chief Complaints Total | 10 | 10 | 6 | 9 | 16 | 13 | 16 | 19 | 16 | 10 | 16 | 15 | 156 |

No. of Taxis Ordered

| User | No. of Taxis |
|---------------------|--------------|
| Taxi Ordered by CSD | 156 |
| Total | 156 |