



5 August 2025

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 42983-25
Subject: IT spend, DMA and HIMSS
Date Received: 08/07/2025
Date of Monitoring: 09/07/2025

Thank you for your request for information received on 8th July 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)									
<p>1. What is your whole Trust's IT spend for the following financial year?:</p> <p>FY 2023/2024 (£): FY 2024/2025 (£):</p> <p>DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.</p>	<table border="1" data-bbox="903 1151 1455 1279"> <thead> <tr> <th></th> <th>FY2023-24</th> <th>FY2024-25</th> </tr> <tr> <th></th> <th>£k</th> <th>£k</th> </tr> </thead> <tbody> <tr> <td>TOTAL</td> <td>4,198</td> <td>5,328</td> </tr> </tbody> </table>		FY2023-24	FY2024-25		£k	£k	TOTAL	4,198	5,328
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TOTAL	4,198	5,328								
<p>2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:</p> <p>a) Your overall DMA score (on a scale of 1.0 to 5.0).</p> <p>b) If readily available, the individual scores for each of the seven DMA pillars:</p> <ul style="list-style-type: none"> • Empower Citizens • Ensure Smart Foundations • Healthy Populations • Improve Care • Safe Practice • Support People • Well Led 	<p>Digital Maturity Assessment (DMA) is not applicable within Northern Ireland and HSCNI.</p>									



<p>DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.</p>	
<p>3. Based on your most recent HIMSS EMRAM and HIMMS INFRAM assessment/ self-assessment, please provide the following: Which HIMSS EMRAM score have your Trust currently achieved (0-7): Which HIMSS INFRAM score have your Trust currently achieved (0-7): Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:</p> <p>Definitions: Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support. Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.</p>	<p>Digital Maturity Assessment (DMA) is not applicable within Northern Ireland and HSCNI.</p>

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk
Website: [ICO Website](#)
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team