



29 August 2025

Email:

Dear

**FREEDOM OF INFORMATION REQUEST**

**Request No:** 43094-25  
**Subject:** bank / agency management services  
**Date Received:** 28/07/2025

Thank you for your request for information received on 28<sup>th</sup> July 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
I wish to inquire whether your organisation intends to come to market for bank or agency management services in the next 12 months. Specifically, I would appreciate information on:	
1. Whether the trust plans to tender for these services in the near future.	<p>Bank recruitment is done in accordance with Health and Social Care Recruitment processes and not via a tender for services.</p> <p>For Agency workers, this has recently gone to tender, and the framework is 2 years from the date notified in the award letter which in June 2025, with options to extend for a further 24 months.</p> <p>Further information is located at: <a href="#">Agency Workers - Non-medical (3059470) - Find a Tender</a></p>
2. The scope of services expected to be included in the upcoming tender.	<p>The Health &amp; Social Care service (HSC) for Northern Ireland is required to deliver a responsive and flexible service across all areas of Health and Social Care in Northern Ireland. This involves the careful deployment of human resources directly employed by HSC Northern Ireland. The HSC Trusts and organisations participating in this tendering exercise require short-term temporary cover across a broad range of staff categories in order to meet service requirements during emergency and peak demand periods.</p>



	Further information is located at: <a href="#">Agency Workers - Non-medical (3059470) - Find a Tender</a>
3. The key point of contact within the trust responsible for this area.	Lynn Ferguson Senior HR Manager

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: [information.governance@nias.hscni.net](mailto:information.governance@nias.hscni.net)

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Email:** [ni@ico.org.uk](mailto:ni@ico.org.uk)

**Website:** [ICO Website](#)

**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*(not signed – issued by email)*

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**Information Governance Team**