



5 August 2025

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 43042-25
Subject: ICT devices, software, strategies
Date Received: 18/07/2025
Date of Monitoring: 22/07/2025

Thank you for your request for information received on 18th July 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	Number of Devices
Desktop PCs	538
Laptops	489
Mobile Phones	768
Printers	5
Multi Functional Devices (MFDs)	84
Tablets	584
Physical Servers	71
Storage Devices (for example: NAS, SAN)	2 SAN
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	80 switches, 45 Routers, 258 Wireless access points
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	10 Firewalls, Antivirus, Ransomware protection, monitoring tools



Q2. Does your organisation have any plans to procure below software applications, if yes then please provide required information in the below format?	2025/26 Spend / Budget	2026/27 Spend / Budget	27/28 Spend / Budget	28/29 Spend / Budget
a. Digital Electronic Discharge Systems	No	No	No	No
b. Maternity Information Systems	No	No	No	No
c. Laboratory Information Management System	No	No	No	No
d. Inventory Management System	No	No	No	No
e. Content/Document Management System	Exploring, no allocated budget	Exploring, no allocated budget	No	No

Q3. Can your organisation provide Clinical ICT Strategy key decisions and priorities or ICT strategy documents for present and future years?	2025/26	2026/27	27/28	28/29
Key Decisions	New Strategy being develop with will be single Trust strategy encompassing ICT and alignment to Trust strategy. Existing strategies available on Trust website	Strategies available on Trust website.	Strategies available on Trust website.	Strategies available on Trust website
Priorities	New Strategy being develop with will be single Trust strategy encompassing ICT and alignment to Trust strategy. Existing strategies available on Trust website	Strategies available on Trust website.	Strategies available on Trust website.	Strategies available on Trust website.

Q4. Does your organisation use Artificial Intelligence and Robotics, if yes then please list the services and their estimated cost?	2025/26	2026/27	27/28	28/29
Not currently in use, exploring it use at regional HSCNI level to use CoPilot	Within HSCNI SLA, not Trust contract			

Q5. Can your organisation provide planned ICT procurement plans across software, hardware or services for current and future years? (Software Applications / Hardware Devices / IT Managed Services)	Estimated / Total Cost	Duration
a. Electronic Patient Record (EPR) solution	19,700,000	2027-2036
b. Shared Care Record solution	Already in place within HSCNI	

c. Population Health Management system	No plans currently	
d. Patient Administration System	No plans currently	
e. Patient Engagement Portal	No plans currently	

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk
Website: [ICO Website](#)
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team