



1 September 2025

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 43171-25
Subject: taxis being sent in place of emergency ambulances
Date Received: 08/08/2025

Thank you for your request for information received on 8th August 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
1. Over the past 12 months (1 st August 2024 to present), please specify if the Northern Ireland Ambulance Service has sent a taxi instead of an ambulance in response to a 999 call	Yes
2. When a taxi is provided, please specify the date this occurred, the company used and why the patient needed to be taken to hospital.	Please see attached dataset.

The Trust has a duty to protect patient confidentiality, in line with this duty the figure <5 has been provided where the figures are very low and for this same reason the data has been presented by month rather than individual dates. This is because of the potential risk of identification of an individual. In reaching this decision the Trust has taken into account the small geographical area covered in this request. In addition the Trust has taken into account the fact that all information disclosed in response to an FOI is disclosed to the 'world at large' and will be published on the Trust website.

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.



If you require an internal review to be undertaken, please request this via the email address: information.governance@nias.hscni.net

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk

Website: [ICO Website](#)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team

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