



11 September 2025

Email:

Dear

**FREEDOM OF INFORMATION REQUEST**

**Request No:** 42998-25

**Subject:** Private / Independent and Voluntary ambulances

**Date Received:** 10/07/2025

Thank you for your request for information received on 10<sup>th</sup> July 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
How many Private/Independent and Voluntary ambulances has NIAS employed, used, and/or utilized from 01/01/2022 - 01/07/2025?	Please see attached data table.
Can you please provide a detailed list of all these companies?	
Can you please provide a detailed list of how much it has cost for each of these companies?	
<p>Can you provide a detailed breakdown from these dates 01/01/2022 - 01/07/2025 for each company for;</p> <ul style="list-style-type: none"> <li>• When they started?</li> <li>• How many vehicles used?</li> <li>• How many calls they have done?</li> <li>• How many calls they have done as PCS/ACA duties? How much this has cost?</li> <li>• How many calls they have done as A&amp;E support duties? How much this has cost?</li> <li>• How many calls they have done as A&amp;E duties? How much this has cost?</li> </ul>	



<p>Can you provide a detailed breakdown from these dates 01/01/2022 - 01/07/2025 for each company for; To carry out PCS/ACA duties?</p> <ul style="list-style-type: none"> <li>• Routine work?</li> <li>• Outpatients, and discharges?</li> </ul>	<p>Please see attached data table.</p>
<p>Can you provide a detailed breakdown from these dates 01/01/2022 - 01/07/2025 for each company for; To carry out A&amp;E support duties -</p> <ul style="list-style-type: none"> <li>• Urgent work for Category 1 calls?</li> <li>• Urgent work for Category 2 calls?</li> <li>• Urgent work for Category 3 calls?</li> <li>• Urgent work for Category 4 calls?</li> <li>• Urgent work for Category 5 calls?</li> </ul>	
<p>Can you provide a detailed breakdown from these dates 01/01/2022 - 01/07/2025 for each company for; To carry out A&amp;E duties -</p> <ul style="list-style-type: none"> <li>• Emergency work for Category 1 calls?</li> <li>• Emergency work for Category 2 calls?</li> <li>• Emergency work for Category 3 calls?</li> <li>• Emergency work for Category 4 calls?</li> <li>• Emergency work for Category 5 calls?</li> <li>• Emergency work for HOT 1 backup calls?</li> <li>• Emergency work for HOT 2 backup calls?</li> </ul>	

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to the Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office

and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Email:** [ni@ico.org.uk](mailto:ni@ico.org.uk)

**Website:** [ICO Website](#)

**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*(not signed – issued by email)*

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**Information Governance Team**

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