

FOI 42998-25
INDEPENDENT SUPPLIERS ACTIVITY IN BOTH EOC AND NEAOC
BETWEEN 01/01/2022 AND 30/06/2025

Date Range: 01/01/2022 - 30/06/2025

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Category 1 and 2 counts shown below contain HCP and IFT calls.

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IFT counts shown below are IFT Cat 3 and IFT Cat 4 calls.

In the NEAOC Data, the counts are Full Journeys by Journey Type, by Supplier.

OVERALL EOC DATA

Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1	45	824	478	12	14	2,654	228	476	4,731
Supplier 2	172	2,895	1,680	103	62	6,923	1,780	2,557	16,172
Supplier 3	65	1,245	1,010	69	65	7,225	1,139	1,051	11,869
Supplier 4	60	1,103	792	38	31	6,485	653	844	10,006
Supplier 5	7	124	103		3	443	38	80	798
Supplier 6	40	1,076	702	3	15	3,800	266	389	6,291
Supplier 7	10	291	169	8	3	2,165	375	531	3,552
Supplier 8	22	609	482	1	12	2,199	253	342	3,920
Supplier 9	6	150	109		4	681	32	68	1,050
Supplier 10	26	305	242	2	8	691	80	168	1,522
Supplier 11	30	309	223	14	14	739	151	168	1,648
Supplier 12	14	158	126	1	1	430	39	84	853
Supplier 13		2	2			70	3	9	86
Supplier 14	4	83	78	1		196	54	80	496
Supplier 15		18	20	1	2	159	15	14	229
Supplier 16		20	16			35	7	14	92
Supplier 17	1	10	11			29	10	10	71
Supplier 18									0
Total	502	9,222	6,243	253	234	34,924	5,123	6,885	63,386

Supplier	HOT 1	HOT 2	Total
Supplier 1	2	53	55
Supplier 2	10	125	135
Supplier 3	21	100	121
Supplier 4	8	80	88
Supplier 5		7	7
Supplier 6	15	74	89
Supplier 7		9	9
Supplier 8	7	32	39
Supplier 9		6	6
Supplier 10	2	20	22
Supplier 11	6	25	31
Supplier 12	1	10	11
Supplier 13	1	1	2
Supplier 14		2	2
Supplier 15		2	2
Supplier 16		1	1
Supplier 17		1	1
Supplier 18			0
Total	73	548	621

OVERALL NEAOC DATA

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	1,112	19,254	7	17,498	18,481	184	7,171	2	63,709
Supplier 2	278	8,191	2	2,256	2,567	80	4,037	1	17,412
Supplier 3	155	2,163	2	9,231	9,523	10	1,123		22,207
Supplier 4	134	2,266		3,016	2,831	15	990		9,252
Supplier 5	493	13,870	1	2,230	3,160	140	5,974	2	25,870
Supplier 6	90	1,057	2	3,125	3,186	10	495	1	7,966
Supplier 7	369	2,687	2	1,949	1,858	50	2,011	3	8,929
Supplier 8	78	1,332		1,417	1,614	19	700	2	5,162
Supplier 9	33	684		809	888	12	289		2,715
Supplier 10	13	264		108	124	2	138		649
Supplier 11	6	356		17	29	3	205		616
Supplier 12	2	43		17	19	2	22		105
Supplier 13	6	213		23	32		78		352
Supplier 14		16		15	17		7		55
Supplier 15	2	18		15	24	1	16		76
Supplier 16		2					1		3
Supplier 17	1	4		4	6		1		16
Supplier 18									0
Total	2,772	52,420	16	41,730	44,359	528	23,258	11	165,094

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Category 1 and 2 counts shown below contain HCP and IFT calls.

HCP counts shown below are HCP Cat 3 and HCP Cat 4 calls.

IFT counts shown below are IFT Cat 3 and IFT Cat 4 calls.

In the NEAOC Data, the counts are Full Journeys by Journey Type, by Supplier.

EOC DATA - 01/01/2022 - 30/03/2022

Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1		29	20	3	1	169	22	36	280
Supplier 2	12	157	101	30	6	655	142	198	1,301
Supplier 3	5	48	52	16	9	487	93	82	792
Supplier 4	2	73	58	7	4	515	82	77	818
Supplier 5		3	1			11	3	1	19
Supplier 6									0
Supplier 7	1	18	7			167	31	41	265
Supplier 8									0
Supplier 9									0
Supplier 10									0
Supplier 11	4	40	24	4	3	166	42	31	314
Supplier 12									0
Supplier 13		1	2			58	3	9	73
Supplier 14									0
Supplier 15									0
Supplier 16									0
Supplier 17									0
Supplier 18									0
Total	24	369	265	60	23	2,228	418	475	3,862

Supplier	HOT 1	HOT 2	Total
Supplier 1		6	6
Supplier 2	1	7	8
Supplier 3	1	6	7
Supplier 4		1	1
Supplier 5		1	1
Supplier 6			0
Supplier 7			0
Supplier 8			0
Supplier 9			0
Supplier 10			0
Supplier 11		2	2
Supplier 12			0
Supplier 13			0
Supplier 14			0
Supplier 15			0
Supplier 16			0
Supplier 17			0
Supplier 18			0
Total	2	23	25

NEAOC DATA - 01/01/2022 - 30/03/2022

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	67	2,330	1	1,929	2,006	9	748		7,090
Supplier 2	22	540		187	195	3	251		1,198
Supplier 3	5	192		721	762	1	67		1,748
Supplier 4	5	255		284	283		98		925
Supplier 5	29	993		176	210	4	376		1,788
Supplier 6									0
Supplier 7	31	61		1	7		116		216
Supplier 8									0
Supplier 9									0
Supplier 10									0
Supplier 11	1	69		1	1		30		102
Supplier 12									0
Supplier 13		49		5	8		11		73
Supplier 14									0
Supplier 15									0
Supplier 16									0
Supplier 17									0
Supplier 18									0
Total	160	4,489	1	3,304	3,472	17	1,697	0	13,140

FOI 42998-25
INDEPENDENT SUPPLIERS ACTIVITY IN BOTH EOC AND NEAOC
BETWEEN 01/01/2022 AND 30/06/2025

Date Range: 01/04/2022 - 30/03/2023

Please note, In the EOC Data, the counts are where a resource with an Independent Callsign arrives on scene by Category of Call, by Supplier. This is therefore a count of Responses, not Calls, as multiple resources can and do attend one call.

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Category 1 and 2 counts shown below contain HCP and IFT calls.

HCP counts shown below are HCP Cat 3 and HCP Cat 4 calls.

IFT counts shown below are IFT Cat 3 and IFT Cat 4 calls.

In the NEAOC Data, the counts are Full Journeys by Journey Type, by Supplier.

EOC DATA - 01/04/2022 - 30/03/2023

Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1	2	55	33	4	1	297	49	71	512
Supplier 2	76	1,009	496	61	21	1,847	396	616	4,522
Supplier 3	19	289	264	39	17	2,761	354	338	4,081
Supplier 4	14	247	179	27	10	2,080	226	330	3,113
Supplier 5		4	4			70	4	9	91
Supplier 6									0
Supplier 7	5	96	56	6	3	848	105	109	1,228
Supplier 8									0
Supplier 9									0
Supplier 10									0
Supplier 11	13	100	90	8	6	276	59	63	615
Supplier 12									0
Supplier 13		1				12			13
Supplier 14									0
Supplier 15									0
Supplier 16									0
Supplier 17									0
Supplier 18									0
Total	129	1,801	1,122	145	58	8,191	1,193	1,536	14,175

Supplier	HOT 1	HOT 2	Total
Supplier 1			
Supplier 2	2	35	37
Supplier 3	6	31	37
Supplier 4	2	16	18
Supplier 5			0
Supplier 6			0
Supplier 7		2	2
Supplier 8			0
Supplier 9			0
Supplier 10			0
Supplier 11	2	9	11
Supplier 12			0
Supplier 13	1	1	2
Supplier 14			0
Supplier 15			0
Supplier 16			0
Supplier 17			0
Supplier 18			0
Total	13	94	107

NEAOC DATA - 01/04/2022 - 30/03/2023

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	568	8,794	4	8,423	8,774	68	3,001		29,632
Supplier 2	74	1,995		759	774	4	889		4,495
Supplier 3	63	906		3,642	3,783	4	458		8,856
Supplier 4	65	984		1,238	1,144	7	456		3,894
Supplier 5	161	4,070	1	723	882	42	1,787	1	7,667
Supplier 6									0
Supplier 7	172	307		58	71	2	595		1,205
Supplier 8									0
Supplier 9									0
Supplier 10									0
Supplier 11	3	163		2	5	3	78		254
Supplier 12									0
Supplier 13	6	164		18	24		67		279
Supplier 14									0
Supplier 15									0
Supplier 16									0
Supplier 17									0
Supplier 18									0
Total	1,112	17,383	5	14,863	15,457	130	7,331	1	56,282

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EOC DATA - 01/04/2023 - 30/03/2024

Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1	10	226	124	1	3	898	55	97	1,414
Supplier 2	25	627	306	7	9	2,084	546	680	4,284
Supplier 3	12	337	230	12	11	2,383	270	245	3,500
Supplier 4	14	325	204	3	8	2,292	213	223	3,282
Supplier 5	3	12	16		1	117	18	23	190
Supplier 6		1	1			3	1	3	9
Supplier 7	3	84	44	1		649	217	343	1,341
Supplier 8	1	46	50	1	1	165	45	58	367
Supplier 9		30	14			202	7	2	255
Supplier 10	6	59	60	1	4	231	37	50	448
Supplier 11	11	113	78	2	2	252	35	53	546
Supplier 12	2	33	33			123	11	25	227
Supplier 13									0
Supplier 14	1	8	4			39	9	10	71
Supplier 15		12	11	1	1	125	9	8	167
Supplier 16		4	3			6	1	5	19
Supplier 17		7	8			18	6	8	47
Supplier 18									0
Total	88	1,924	1,186	29	40	9,587	1,480	1,833	16,167

Supplier	HOT 1	HOT 2	Total
Supplier 1		15	15
Supplier 2	3	38	41
Supplier 3	5	38	43
Supplier 4	3	25	28
Supplier 5		2	2
Supplier 6			0
Supplier 7		4	4
Supplier 8		5	5
Supplier 9			0
Supplier 10	1	5	6
Supplier 11	4	10	14
Supplier 12		1	1
Supplier 13			0
Supplier 14			0
Supplier 15		2	2
Supplier 16			0
Supplier 17		1	1
Supplier 18			0
Total	16	146	162

NEAOC DATA - 01/04/2023 - 30/03/2024

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	310	5,120	2	5,088	5,420	50	2,041	1	18,032
Supplier 2	51	1,898		524	633	16	874		3,996
Supplier 3	40	449		2,297	2,399	2	274		5,461
Supplier 4	36	551		804	697	1	249		2,338
Supplier 5	150	4,491		693	1,127	37	2,017		8,515
Supplier 6	4	13		52	53	1	4		127
Supplier 7	61	342		356	310	4	361	2	1,436
Supplier 8	1	35		16	30	2	20		104
Supplier 9									0
Supplier 10	2	59		7	18	1	21		108
Supplier 11	2	97		9	18		75		201
Supplier 12		4		3	4		1		12
Supplier 13									0
Supplier 14		3					4		7
Supplier 15	2	18		15	24	1	16		76
Supplier 16									0
Supplier 17	1	1			2				4
Supplier 18									0
Total	660	13,081	2	9,864	10,735	115	5,957	3	40,417

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Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1	32	481	274	4	9	1,170	96	267	2,333
Supplier 2	53	938	630	5	22	1,998	594	921	5,161
Supplier 3	20	450	375	1	19	1,225	296	310	2,696
Supplier 4	27	411	295	1	6	1,483	115	186	2,524
Supplier 5	2	42	39		1	96	4	28	212
Supplier 6	27	860	562	3	13	3,267	240	331	5,303
Supplier 7	1	88	53	1		471	20	35	669
Supplier 8	11	319	242		7	980	136	186	1,881
Supplier 9	6	108	90		4	453	22	62	745
Supplier 10	18	171	135	1	4	301	33	85	748
Supplier 11	2	55	30		3	43	14	21	168
Supplier 12	9	115	88	1	1	276	28	59	577
Supplier 13									0
Supplier 14	3	40	35	1		80	22	26	207
Supplier 15		6	9		1	34	6	6	62
Supplier 16		15	11			29	6	9	70
Supplier 17	1	3	3			11	4	2	24
Supplier 18									0
Total	212	4,102	2,871	18	90	11,917	1,636	2,534	23,380

Supplier	HOT 1	HOT 2	Total
Supplier 1	2	31	33
Supplier 2	4	39	43
Supplier 3	9	21	30
Supplier 4	3	34	37
Supplier 5		3	3
Supplier 6	12	57	69
Supplier 7		2	2
Supplier 8	4	18	22
Supplier 9		6	6
Supplier 10	1	14	15
Supplier 11		3	3
Supplier 12	1	8	9
Supplier 13			0
Supplier 14		2	2
Supplier 15			0
Supplier 16		1	1
Supplier 17			0
Supplier 18			0
Total	36	239	275

NEAOC DATA - 01/04/2024 - 30/03/2025

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	134	2,035		1,897	2,047	36	956		7,105
Supplier 2	129	3,570	2	713	893	51	1,923	1	7,282
Supplier 3	35	483	2	1,832	1,850	1	255		4,458
Supplier 4	27	395		614	625	3	158		1,822
Supplier 5	136	3,877		481	759	45	1,589	1	6,888
Supplier 6	57	664	2	2,076	2,125	8	317		5,249
Supplier 7	73	1,262	2	1,178	1,094	12	569		4,190
Supplier 8	47	772		1,042	1,157	6	368		3,392
Supplier 9	23	564		602	672	11	245		2,117
Supplier 10	7	142		39	47	1	88		324
Supplier 11		26		5	5		19		55
Supplier 12		2		2	2		2		8
Supplier 13									0
Supplier 14		4		4	6				14
Supplier 15									0
Supplier 16		2					1		3
Supplier 17		3		4	4		1		12
Supplier 18									0
Total	668	13,801	8	10,489	11,286	174	6,491	2	42,919

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Supplier	Category 1	Category 2	Category 3	Category 4	Category 5	HCP	IFT	Routine	Total
Supplier 1	1	33	27			120	6	5	192
Supplier 2	6	164	147		4	339	102	142	904
Supplier 3	9	121	89	1	9	369	126	76	800
Supplier 4	3	47	56		3	115	17	28	269
Supplier 5	2	63	43		1	149	9	19	286
Supplier 6	13	215	139		2	530	25	55	979
Supplier 7		5	9			30	2	3	49
Supplier 8	10	244	190		4	1,054	72	98	1,672
Supplier 9		12	5			26	3	4	50
Supplier 10	2	75	47			159	10	33	326
Supplier 11		1	1			2	1		5
Supplier 12	3	10	5			31			49
Supplier 13									0
Supplier 14		35	39			77	23	44	218
Supplier 15									0
Supplier 16		1	2						3
Supplier 17									0
Supplier 18									0
Total	49	1,026	799	1	23	3,001	396	507	5,802

Supplier	HOT 1	HOT 2	Total
Supplier 1		1	1
Supplier 2		6	6
Supplier 3		4	4
Supplier 4		4	4
Supplier 5		1	1
Supplier 6	3	17	20
Supplier 7		1	1
Supplier 8	3	9	12
Supplier 9			0
Supplier 10		1	1
Supplier 11		1	1
Supplier 12		1	1
Supplier 13			0
Supplier 14			0
Supplier 15			0
Supplier 16			0
Supplier 17			0
Supplier 18			0
Total	6	46	52

NEAOC DATA - 01/04/2025 - 30/06/2025

Supplier	Admission	Discharge	Home Assessment	Outpatient		Second crew	Transfer	Missing	Total
				Inward	Outward				
Supplier 1	33	975		161	234	21	425	1	1,850
Supplier 2	2	188		73	72	6	100		441
Supplier 3	12	133		739	729	2	69		1,684
Supplier 4	1	81		76	82	4	29		273
Supplier 5	17	439		157	182	12	205		1,012
Supplier 6	29	380		997	1,008	1	174	1	2,590
Supplier 7	32	715		356	376	32	370	1	1,882
Supplier 8	30	525		359	427	11	312	2	1,666
Supplier 9	10	120		207	216	1	44		598
Supplier 10	4	63		62	59		29		217
Supplier 11		1					3		4
Supplier 12	2	37		12	13	2	19		85
Supplier 13									0
Supplier 14		9		11	11		3		34
Supplier 15									0
Supplier 16									0
Supplier 17									0
Supplier 18									0
Total	172	3,666		3,210	3,409	92	1,782	5	12,336