



26 September 2025

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 43178-25
Subject: Difficulties with road closures
Date Received: 08/08/2025

Thank you for your request for information received on 8th August 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
1 Confirm the exact number of delayed emergency calls due to 'difficulties with road closures'.	The number of C1 calls that have been affected by the works on the construction of the new A6 carriageway BT47 area from 01/12/19 to 14/12/19 is <5.
2 Confirm how the difficulties in road closures were reported, where and to what level?	Road closure notifications are received by email from the Department for Infrastructure including diversions. This is received at a divisional level, within the Emergency Operations Centre and Emergency Planning team.
3 Confirm what the difficulties in road closures were and how this affected the emergency ambulance calls and patients during this period?	Ambulances follow all required diversions as required. We have been unable to locate any adverse incident report on Datix pertaining to the details mentioned in this request.
4. Confirm what action was taken and to what level after these delays were reported?	
5. What was reported on after an emergency call (early morning) on the 12th of December 2019 to Bt47 3TP area that was significantly delayed due to the road works?	



The Trust has a duty to protect patient confidentiality, in line with this duty the figure <5 has been provided where the figures are very low. This is because of the potential risk of identification of an individual. In reaching this decision the Trust has taken into account the small geographical area covered in this request. In addition the Trust has taken into account the fact that all information disclosed in response to an FOI is disclosed to the 'world at large' and will be published on the Trust website.

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: information.governance@nias.hscni.net

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk

Website: [ICO Website](https://ico.org.uk)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team