



Total Emergency Calls Received
6423

Total Emergency Calls Received - Response Times KPI				
	Category 1	Category 2	Category 3	Category 4
Met KPI	140	1043	1194	<5
Did Not Meet KPI	224	1815	182	0

Top 3 Longest Response Times to Category 1 Calls (HH:MM:SS)
00:52:36
00:51:00
00:51:30

Top 3 distances (in miles) Travelled by an Ambulance to get to the Most Serious Category of Incident
82
80
80

Top 3 Longest Response Times to any Emergency Call (HH:MM:SS)
11:37:11
10:18:47
08:59:05

Total Number of Emergency Transfers Booked from South West Acute Hospital (SWAH)
878

Note:

The top 3 distances covered include all resource types, not just emergency ambulances, resource types include Helicopter, Hazardous Area Response Team, Fast Response Officer Car, Emergency Doctor Vehicle, Emergency Ambulance, Rapid Response Vehicle, Intermediate Care Vehicle, Emergency Planning Officer, Voluntary Ambulance Service Vehicle, Independent Ambulance Service and AED GP SURGERY. Additionally, we do not have the capability to break down call performance by geography and so cannot provide performance for the Fermanagh area (BT74, BT75, BT92, BT93).