



3 October 2025

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 43453-25
Subject: NIAS CCTV Systems
Date Received: 01/10/2025

Thank you for your request for information received on 1st October 2025 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

| FOI QUESTION(S) | ANSWER(S) |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| I am writing to request all policies and related procedures concerning the use and control of CCTV systems by the Ambulance Service. Additionally, I would like the following information: | Please see attached policy. |
| 1. Do Northern Ireland Ambulance Service vehicles have both internal and external CCTV systems? | Yes |
| 2. Does the vehicle CCTV record continuously, or does it require activation from within the ambulance? Please provide separate answers for both internal and external vehicle CCTV. | External cameras operate continuously when the vehicle is in use. Internal camera only operates when activated by the crew. |
| 3. Does the vehicle CCTV record audio? If so, is the audio recording continuous or only under specific circumstances? Please provide separate answers for both internal and external vehicle CCTV. | The internal camera records audio, when the crew activate it. |
| 4. What is the duration for which vehicle CCTV footage is stored? Please provide separate answers for both internal and external vehicle CCTV. | We ask for the CCTV system to give around 30 days recording capacity on the vehicle. Although this is dependent on vehicle usage. Once the hard drive is full it automatically overwrites the oldest footage. |



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| 5. What is the procedure for requesting access to vehicle CCTV footage? | On the NIAS website the applicant completes the NIAS Access To Records Form and follows instructions therein. |
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I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: information.governance@nias.hscni.net

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk
Website: [ICO Website](http://ico.org.uk)
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team

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This response has been prepared for disclosure log publication. Only minor editorial or redaction amendments have been made for clarity and compliance with data protection legislation. The substantive content is identical to that provided to the requestor and the original issued version remains the authoritative record.