



31 July 2025

Email:

Dear

**FREEDOM OF INFORMATION REQUEST**

**Request No:** 42900-25  
**Subject:** Updated Guidance for NIMTN  
**Date of Request** 25/10/2023

Thank you for your further request for information received as part of your request for an internal review which was dealt with under the terms of the Freedom of Information Act 2000.

We sincerely apologise for any inconvenience in not outlining the response to your additional question when asking for an internal review following the response to the initial request and the length of time that has elapsed.

Unfortunately, a specific response to this additional request was inadvertently not detailed at the time of the internal review response and given the delay some of this may have been answered during your subsequent FOI requests for information, therefore some information may appear repetitive to you. NIAS appreciate your continued patience while we have proceeded to answer same.

Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

**Question**

“Any meetings any emails, any formal or informal contact with regards to the updating of the guidance for patients travelling on NIMTN.”

**NIAS Response**

After conducting a comprehensive review of all relevant email correspondence, documents, and internal systems, we can confirm that no further information falling within the scope of your request has been located. The Medical and Operations Directorate have completed extensive searches for the above request and at this time have no further information available to provide to you other than what has previously been issued to you for similar FOI Requests. Therefore, NIAS do not hold any other information regarding the updated guidance stated above.

Please see a list of the following documents that had already been provided as part of FOI responses to your questions and may therefore assist with this question asked.



<b>List of Documents Issued</b>	<b>Date Issued</b>
NIMTTT v2.4 Nov2022	25/10/2023
SOP Call and Send Protocol v 1.3 updated Jul2023	10/10/2024
SWAH bypass Protocol 04122022	10/10/2024
SOP Call and Send Protocol v 1.4 updated Oct2024	05/12/2024
CAG Minutes 20.09.2023	05/12/2024
NIMTTT v 2.5 June 2023	10/10/2024 and 03/12/2024

With regards to informal contact information, it may be on occasions where conversations are had that a documented record is not held on either the date/time or the content of the conversation. NIAS would also state as part of a Regional Service, Senior Personnel may engage through conversation/discussion on Regional Healthcare matters, not all of which is documented, and/or which NIAS are responsible.

While we understand that it may be disappointing that we have no further information, we are committed to assisting you as much as possible. We are aware of the information in the following link that is publicly available if this can provide any other assistance to you in the meantime.

[NI Major Trauma Network - DOH/HSCNI Strategic Planning and Performance Group \(SPPG\)](#)

NIAS would consider that this concludes the response that NIAS can provide at this time.

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to:-

Director of Planning, Performance and Corporate Services,  
Northern Ireland Ambulance Service (NIAS) HSC Trust,  
Site 30, Knockbracken Healthcare Park,  
Saintfield Road,  
Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Email:** [ni@ico.org.uk](mailto:ni@ico.org.uk)

**Website:** [ICO Website](#)

**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*(not signed – issued by email)*

---

**Information Governance Team**

This response has been prepared for disclosure log publication. Only minor editorial or redaction amendments have been made for clarity and compliance with data protection legislation. The substantive content is identical to that provided to the requestor and the original issued version remains the