



Dear

Thank you for your Freedom of Information request. This information is already available to the public via the NIAS website at this link:

[Policies and Procedures | NIAS](#)

As this information you have requested is already published NIAS are applying the absolute exemption under FOI Section 21 - Information Accessible to the Applicant by other Means.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: information.governance@nias.hscni.net

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk

Website: [ICO Website](#)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

I hope this fully assists you.

Kind regards

Northern Ireland Ambulance Service | Site 30 | Knockbracken Healthcare Park | Saintfield Road | Belfast | Northern Ireland | BT8 8SG | **Tel No: 02890 400999** www.niamb.co.uk



-----Original Message-----

From:

Sent: 26 February 2026 19:15

To: NIAS FOI <foi@nias.hscni.net>

Subject: Freedom of Information request - Policies

Dear Northern Ireland Ambulance Service Health and Social Care Trust,

Would you send me a list of all your policies and procedures which are in place? At the moment, a list of them is fine.

Yours faithfully,

Please use this email address for all replies to this request:

@whatdotheyknow.com

This response has been prepared for disclosure log publication. Only minor editorial or redaction amendments have been made for clarity and compliance with data protection legislation. The substantive content is identical to that provided to the requestor and the original issued version remains the authoritative record.