



12 February 2026

Email:

Dear

FREEDOM OF INFORMATION REQUEST

Request No: 47093-26

Subject: North Division level of cover

Date Received: 29/01/2026

Thank you for your request for information received on 29th January 2026 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)																																														
1. How many days in January 2026 did the level of cover provided in the North Division on day shifts (ie shifts planned to finish before midnight) fall below the 'core level' (core level being the total number of planned core day shifts on the rotas of all stations in the division)?	Operational cover levels are assessed by hour of day as a % of planned hours, opposed to planned shifts across a defined period i.e. day shift or night shift. However, from information reported on Daily Operational Huddles, there were 22 days in January where day shift cover fell below the "core level" in North Division																																														
2. Which dates in January 2026 did these 'below core' levels of cover occur, and how many crews below core were they on each of these dates?	<table border="1"> <thead> <tr> <th>Date</th> <th>No of Crews</th> </tr> </thead> <tbody> <tr><td>1</td><td>0.5</td></tr> <tr><td>3</td><td>2.0</td></tr> <tr><td>4</td><td>1.0</td></tr> <tr><td>5</td><td>0.5</td></tr> <tr><td>6</td><td>0.5</td></tr> <tr><td>7</td><td>0.5</td></tr> <tr><td>8</td><td>1.0</td></tr> <tr><td>9</td><td>0.5</td></tr> <tr><td>12</td><td>3.5</td></tr> <tr><td>13</td><td>2.0</td></tr> <tr><td>14</td><td>1.5</td></tr> <tr><td>15</td><td>1.5</td></tr> <tr><td>16</td><td>1.0</td></tr> <tr><td>18</td><td>1.0</td></tr> <tr><td>20</td><td>1.5</td></tr> <tr><td>21</td><td>0.5</td></tr> <tr><td>22</td><td>1.0</td></tr> <tr><td>26</td><td>3.5</td></tr> <tr><td>27</td><td>1.0</td></tr> <tr><td>28</td><td>2.0</td></tr> <tr><td>29</td><td>1.5</td></tr> <tr><td>30</td><td>1.5</td></tr> </tbody> </table>	Date	No of Crews	1	0.5	3	2.0	4	1.0	5	0.5	6	0.5	7	0.5	8	1.0	9	0.5	12	3.5	13	2.0	14	1.5	15	1.5	16	1.0	18	1.0	20	1.5	21	0.5	22	1.0	26	3.5	27	1.0	28	2.0	29	1.5	30	1.5
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3. Does NIAS have a current policy governing the allocation of overtime and, if so, could you please provide me with a copy of this policy or tell me where to find it?	The current Overtime Policy (2017-11-29) and Procedure (OPS/03/018) are under review. Both documents are available on SharePoint.
4. Could you please provide me with a copy of the current Annual Leave policy, or tell me where to find it?	The current Annual Leave Policy (2017-11-29) is under review and also available on SharePoint.
	<i>Please enter the above policies into the Original SharePoint search bar to bring them up.</i>

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: information.governance@nias.hscni.net

Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Email: ni@ico.org.uk
Website: [ICO Website](http://ico.org.uk)
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

(not signed – issued by email)

Information Governance Team

This response has been prepared for disclosure log publication. Only minor editorial or redaction amendments have been made for clarity and compliance with data protection legislation. The substantive content is identical to that provided to the requestor and the original issued version remains the authoritative record.