



13 March 2026

Email:

Dear

**FREEDOM OF INFORMATION REQUEST**

**Request No:** 47281-26

**Subject:** Flooding

**Date Received:** 26/02/2026

Thank you for your request for information received on 26<sup>th</sup> February 2026 which was dealt with under the terms of the Freedom of Information Act 2000. Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and that is detailed below.

FOI QUESTION(S)	ANSWER(S)
I have contacted ambulance service trusts across England, Wales, Scotland and Northern Ireland on the basis that "services" provided by the trust could be disrupted by flooding. Is this inaccurate?	<p>Yes — flooding can and has affected ambulance operations in Northern Ireland, mainly through blocked or impassable roads resulting in slower response times, and the need for alternative access and egress routes and methodologies.</p> <p>Flooding can also affect NIAS premises.</p> <p>NIAS has duties under the Civil Contingencies Framework 2021 to have Business Continuity Plans in place to minimise the impact of a disruption to its services.</p> <p>NIAS has developed an Adverse Weather Plan and every NIAS Estate has been assessed for Flood risk from surface water, river and coastal flooding. Each site and each department has a Business Continuity Plan in place with maps of flood risk areas and extents.</p> <p>Notification of storms and flooding comes into the organisation, is assessed and appropriate mitigation is taken to ensure NIAS can maintain its core functions.</p>

I hope the above fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

If you require an internal review to be undertaken, please request this via the email address: [information.governance@nias.hscni.net](mailto:information.governance@nias.hscni.net)



Or submit via

Director of Planning, Performance and Corporate Services, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Email:** [ni@ico.org.uk](mailto:ni@ico.org.uk)

**Website:** [ICO Website](#)

**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <https://nias.hscni.net> Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*(not signed – issued by email)*

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**Information Governance Team**

*This response has been prepared for disclosure log publication. Only minor editorial or redaction amendments have been made for clarity and compliance with data protection legislation. The substantive content is identical to that provided to the requestor and the original issued version remains the authoritative record.*