



FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-63-2017
Key Word: PCS/ICV Vehicles
Subject: Risk Assessment/Untoward Reports/Complaints
Request: **Date Received:** 22/05/2017
Monitoring Date: 23/05/2017
Date of Response: 06/07/2017

Thank you for your request for information received on 22 May 2017 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

The Trust would further apologise for the delay in the provision of the information and for your patience with this.

Question 1

I would like to request access to the Risk Assessments for the new PCS / ICV vehicles (the Peugeots with no passenger seat in the front cab)

Answer 1

Please find attached associated Risk Assessments as was requested for new PCS/ICV vehicles identified as Peugeots with no passenger seat in the front cab. Some risk assessments have been updated. It is further identified that there ongoing issue with storage of patient walking aids. These will be reviewed again when a final solution is agreed. These have all been labelled as Ans 1 with further information on data of risk assessment etc.

Question 2

I also request any details on the number of UIR1's

Answer 2

The vehicles were first introduced in August 2015. Since this date, 32 UIR1 notifications have been received from staff in relation to the vehicles.

Question 3

I would also complaints made by staff or public regarding these vehicles.

Answer 3

There has been one complaint received to date in relation the vehicles identified.

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.



In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty (electronic signature)

Alison Vitty (Miss)
CORPORATE MANAGER