



14 April 2016

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2016-31
Key Word: Ambulance Activity
Subject: Ambulance Activity
Request: **Date Received:** 07/03/2016
Monitoring Date: 08/03/2016
Date of Response: 14/04/2016

Your request for information was received on 7 March 2016 and was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below for your attention.

I would further apologise for the slight delay in the provision of the information and for your patience with this.

Question 1

The amount of calls responded to in the months of June, July, August, September, October, November, December 2015 and January and February 2016 in the Mid Ulster area for each month

Question 2

How many were responded to within 8 minutes, showing each month separate

Answer 1 and 2

As previously advised, the Mid-Ulster Parliamentary Constituency area does not constitute a performance area or target. As you are also aware, only Category A calls have a performance standard of an 8 minute response, however this is at Local Commissioning Group level only and no performance standard is set at Parliamentary Constituency areas.

Please further note that not all calls received by the Emergency Ambulance Control will result in an ambulance arriving at scene, for example, the caller may stand down the ambulance etc. I would reiterate that there are no performance standards in place at the Mid Ulster Parliamentary Constituency area level and that Cat B and C calls have a performance standard of 21 minutes and 1 hour respectively and again only at Local Commissioning level, **not** parliamentary constituency.

This information has been attached in the Excel document named 31_16_FOIMidUlster and to sheet labelled Ans1&2

Question 3

How many were first attend by rapid response vehicle and the time taken for ambulance to arrive after the rapid response vehicles, for each month



Answer 3

This information has been attached in the Excel document named 31_16_FOIMidUlster and go to sheet labelled Ans3. Please note that that the data provided relates to emergency Category A, B and C incidents

Question 4

The complete time of the longest event, including initial calltime taken for ambulance to arrive, time taken for ambulance to arrive at hospital (specify hospital), time taken to hand patient over, for each month

Answer 4

This information has been attached in the Excel document named 31-16_FOIMidUlster and go to sheet labelled Ans4. Please note that that the data provided relates to emergency Category A, B and C incidents

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act. You can write to the Information Commissioner at:

Website: ni@ico.org.uk
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER