



18 April 2016

**FREEDOM OF INFORMATION REQUEST**

**Request No:** AD-IG-01(2)-2016-44  
**Key Word:** Financial Services  
**Subject:** Banking, Audit and Card Processing Services

**Request:**           **Date Received:**           01/04/2016  
                          **Monitoring Date:**           04/04/2016  
                          **Date of Response:**       18/04/2016

Thank you for your request for information received on 1 April 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

**Question 1**

**Contract Category:** Please see select from the categories provided; Banking Services; Financial Audit Services; Card Processing Services

**Question 2**

**Existing Supplier Name** for each contract

**Question 3**

**Contract Description:** Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.

**Question 4**

**Annual Average Spend** for each contract

**Question 5**

**Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

**Question 6**

**Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**Question 7**

**Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

**Question 8**

**Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY



### **Question 9**

**Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract.

### **Question 10**

**Notes:** Please provide me with any further information with regards to this contract this could include any contract extension available as well as information on renewals or plans for future tenders.

### **Answer 1-10**

Please refer to the attached Excel spreadsheet labelled FOI\_44. This has been completed with information that the Trust holds.

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Website:** [ni@ico.org.uk](mailto:ni@ico.org.uk)  
**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF  
**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

