



FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2016-112
Key Word: North Down and Ards Supercouncil
Subject: Shifts/Resource Activity

Request: **Date Received:** 23/09/2016
 Monitoring Date: 26/09/2016
 Date of Response: 17/10/2016

Thank you for your request for information received on 23 September 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below for your attention.

Question 1

I believe there are two ambulance stations in the Ards and North Down area - one in Bangor and the other in Newtownards. Could the Ambulance Service provide the figures that show how many ambulances from each of those stations were in operation (i.e. had been booked in and were manned) every night, during night shift, since 1st January 2016 to present day.

Answer 1

Please refer to attachment labelled Ans1_FOI_112_16. Data has been provided for Bangor and Newtownards ambulance station based on planned and actual levels of cover. Each sheet is labelled with the station name and contains data by month as requested. This relates to the night shift as requested ie 2000hours to 0800hours

Question 2

Could the Ambulance Service also provide the breakdown of the number of times, over that same time period, that ambulances from stations outside of Ards and North Down were sent to 999 calls within the Ards and North Down Borough Council area during those night shifts and where they came from (i.e. East Belfast/West Belfast Lisburn etc).

Answer 2

Please refer to attachment labelled Ans2_FOI_112_16. Data has been provided and includes the base station the vehicle is based from and the Local Supercouncil area the vehicle was in when it responded to a call in North Down and Ards Supercouncil. This relates to the night shift as requested ie 2000hours to 0800hours

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.



In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG. If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER



AD/G/01(2)/112-16 - RESOURCES AVAILABLE WITHIN ARDS AND NORTH DOWN AREA, FROM 1st JANUARY 2016 TO 30th SEPTEMBER 2016 - BANGOR STATION

Please note: In the tables below, the values are assigned as follows. 2 means 2 Crews (4 people). 1 means 1 crew (2 people). 0.5 means a half crew (1 person). The totals for each month are therefore the total number of crews, rather than members of staff. The data is based on night shift activity ie 2000hours to 0800hours

January 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Fri	01	2	1	1
Sat	02	2	1	1
Sun	03	2	0	2
Mon	04	2	2	0
Tue	05	2	1	1
Wed	06	1	1	0
Thu	07	2	2	0
Fri	08	2	2	0
Sat	09	2	2	0
Sun	10	2	2	0
Mon	11	2	2	0
Tue	12	2	1	1
Wed	13	1	1	0
Thu	14	2	2	0
Fri	15	2	2	0
Sat	16	2	1	1
Sun	17	2	1.5	0.5
Mon	18	2	2	0
Tue	19	2	2	0
Wed	20	1	1	0
Thu	21	2	2	0
Fri	22	2	1	1
Sat	23	2	2	0
Sun	24	2	2	0
Mon	25	2	1	1
Tue	26	2	1	1
Wed	27	1	0	1
Thu	28	2	1	1
Fri	29	2	1	1
Sat	30	2	1	1
Sun	31	2	1	1
Total		58	42.5	15.5

February 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Mon	01	2	1	1
Tue	02	2	1	1
Wed	03	1	1	0
Thu	04	2	2	0
Fri	05	2	2	0
Sat	06	2	1	1
Sun	07	2	1	1
Mon	08	2	2	0
Tue	09	2	1	1
Wed	10	1	0	1
Thu	11	2	2	0
Fri	12	2	2	0
Sat	13	2	1	1
Sun	14	2	1	1
Mon	15	2	2	0
Tue	16	2	1	1
Wed	17	1	1	0
Thu	18	2	0	2
Fri	19	2	1	1
Sat	20	2	1	1
Sun	21	2	2	0
Mon	22	2	1	1
Tue	23	2	2	0
Wed	24	1	1	0
Thu	25	2	0	2
Fri	26	2	2	0
Sat	27	2	2	0
Sun	28	2	2	0
Mon	29	2	2	0
Total		54	38	16

March 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Tue	01	2	1	1
Wed	02	1	1	0
Thu	03	2	2	0
Fri	04	2	2	0
Sat	05	2	2	0
Sun	06	2	2	0
Mon	07	2	2	0
Tue	08	2	2	0
Wed	09	1	1	0
Thu	10	2	2	0
Fri	11	2	1	1
Sat	12	2	1	1
Sun	13	2	1	1
Mon	14	2	1	1
Tue	15	2	1	1
Wed	16	1	1	0
Thu	17	2	1	1
Fri	18	2	2	0
Sat	19	2	1	1
Sun	20	2	1	1
Mon	21	2	2	0
Tue	22	2	1	1
Wed	23	1	1	0
Thu	24	2	1	1
Fri	25	2	2	0
Sat	26	2	2	0
Sun	27	2	1	1
Mon	28	2	1	1
Tue	29	2	1	1
Wed	30	1	1	0
Thu	31	2	1	1
Total		57	42	15

April 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Fri	01	2	2	0
Sat	02	2	1.5	0.5
Sun	03	2	2	0
Mon	04	2	2	0
Tue	05	2	1	1
Wed	06	1	1	0
Thu	07	2	2	0
Fri	08	2	2	0
Sat	09	2	2	0
Sun	10	1	1	0
Mon	11	2	2	0
Tue	12	2	1	1
Wed	13	1	1	0
Thu	14	2	1	1
Fri	15	2	2	0
Sat	16	2	1.5	0.5
Sun	17	2	2	0
Mon	18	2	1.5	0.5
Tue	19	2	2	0
Wed	20	1	0.5	0.5
Thu	21	2	1	1
Fri	22	2	1	1
Sat	23	2	2	0
Sun	24	2	1	1
Mon	25	2	2	0
Tue	26	2	2	0
Wed	27	1	2	-1
Thu	28	2	1	1
Fri	29	2	1.5	0.5
Sat	30	2	1	1
Total		55	45.5	9.5

May 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Sun	01	2	1.5	0.5
Mon	02	2	1.5	0.5
Tue	03	2	1.5	0.5
Wed	04	1	2	-1
Thu	05	2	1	1
Fri	06	2	2	0
Sat	07	2	2	0
Sun	08	2	1	1
Mon	09	2	1.5	0.5
Tue	10	2	2	0
Wed	11	1	0.5	0.5
Thu	12	2	1	1
Fri	13	2	2	0
Sat	14	2	2	0
Sun	15	2	1	1
Mon	16	2	2	0
Tue	17	2	2	0
Wed	18	1	0	1
Thu	19	2	1	1
Fri	20	2	1	1
Sat	21	2	2	0
Sun	22	2	0	2
Mon	23	2	2	0
Tue	24	2	1	1
Wed	25	1	1	0
Thu	26	2	1	1
Fri	27	2	1.5	0.5
Sat	28	2	2	0
Sun	29	2	1	1
Mon	30	2	2	0
Tue	31	2	1.5	0.5
Total		58	43.5	14.5

June 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Wed	01	1	1	0
Thu	02	2	1	1
Fri	03	2	1.5	0.5
Sat	04	2	1	1
Sun	05	2	2	0
Mon	06	2	2	0
Tue	07	2	2	0
Wed	08	1	1	0
Thu	09	2	2	0
Fri	10	2	2	0
Sat	11	2	2	0
Sun	12	2	1.5	0.5
Mon	13	2	1	1
Tue	14	2	2	0
Wed	15	1	1	0
Thu	16	2	1	1
Fri	17	2	2	0
Sat	18	2	2	0
Sun	19	2	1	1
Mon	20	2	1	1
Tue	21	2	2	0
Wed	22	1	1	0
Thu	23	2	1	1
Fri	24	2	1	1
Sat	25	2	2	0
Sun	26	2	2	0
Mon	27	2	0.5	1.5
Tue	28	2	2	0
Wed	29	1	1	0
Thu	30	2	1.5	0.5
Total		55	45	10

July 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Mon	01	2	2	0
Sat	02	2	1	1
Sun	03	2	1	1
Mon	04	2	1.5	0.5
Tue	05	2	1	1
Wed	06	1	1	0
Thu	07	2	1	1
Fri	08	2	1	1
Sat	09	2	1	1
Sun	10	2	2	0
Mon	11	2	1	1
Tue	12	2	2	0
Fri	13	1	1	0
Sat	14	2	1	1
Fri	15	2	2	0
Sat	16	2	2	0
Sun	17	2	2	0
Mon	18	2	2.5	-0.5
Tue	19	2	1.5	0.5
Wed	20	1	1	0
Thu	21	2	1	1
Fri	22	2	1.5	0.5
Sat	23	2	1	1
Sun	24	2	1	1
Mon	25	2	2	0
Tue	26	2	2	0
Wed	27	1	1	0
Thu	28	2	0.5	1.5
Fri	29	2	1	1
Sat	30	2	0.5	1.5
Sun	31	2	1	1
Total		58	41	17

August 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Mon	01	2	2	0
Tue	02	2	2	0
Wed	03	1	1	0
Thu	04	2	1.5	0.5
Fri	05	2	1	1
Sat	06	2	1	1
Sun	07	2	1	1
Mon	08	2	2	0
Tue	09	2	2	0
Wed	10	1	1	0
Thu	11	2	1.5	0.5
Fri	12	2	2	0
Sat	13	2	1.5	0.5
Sun	14	2	2	0
Mon	15	2	1	1
Tue	16	2	2	0
Wed	17	1	1	0
Thu	18	2	2	0
Fri	19	2	2	0
Sat	20	2	2	0
Sun	21	2	1.5	0.5
Mon	22	2	0	2
Tue	23	2	2	0
Wed	24	1	0	1
Thu	25	2	1	1
Fri	26	2	2	0
Sat	27	2	1	1
Sun	28	2	1	1
Mon	29	2	2	0
Tue	30	2	2	0
Wed	31	1	1	0
Total		57	45	12

September 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Thu	01	2	1	1
Fri	02	2	2	0
Sat	03	2	1.5	0.5
Sun	04	2	1	1
Mon	05	2	2	0
Tue	06	2	2	0
Wed	07	1	1	0
Thu	08	2	1	1
Fri	09	2	2	0
Sat	10	2	2	0
Sun	11	2	2	0
Mon	12	2	2	0
Tue	13	2	2	0
Wed	14	1	1	0
Thu	15	2	2	0
Fri	16	2	2	0
Sat	17	2	1	1
Sun	18	2	0.5	1.5
Mon	19	2	2	0
Tue	20	2	2	0
Wed	21	1	0	1
Thu	22	2	2	0
Fri	23	2	2	0
Sat	24	2	2	0
Sun	25	2	1	1
Mon	26	2	1	1
Tue	27	2	2	0
Wed	28	1	1	0
Thu	29	2	2	0
Fri	30	2	1.5	0.5
Total		56	46.5	9.5



AD/IG/01(2)/112-16 - RESOURCES AVAILABLE WITHIN ARDS AND NORTH DOWN AREA, FROM 1st JANUARY 2016 TO 30th SEPTEMBER 2016 - NEWTOWNARDS STATION

Please note: In the tables below, the values are assigned as follows. 2 means 2 Crews (4 people), 1 means 1 crew (2 people), 0.5 means a half crew (1 person). The totals for each month are therefore the total number of crews, rather than members of staff. The data is based on night shift activity ie 2000hours to 0800hours

January 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Fri	01	2	1.5	0.5
Sat	02	2	2	0
Sun	03	2	2	0
Mon	04	1	1	0
Tue	05	1	1	0
Wed	06	2	0.5	1.5
Thu	07	2	2	0
Fri	08	2	2	0
Sat	09	2	2	0
Sun	10	2	2	0
Mon	11	1	1	0
Tue	12	1	1	0
Wed	13	2	1	1
Thu	14	2	2	0
Fri	15	2	1	1
Sat	16	2	2	0
Sun	17	2	2	0
Mon	18	1	1	0
Tue	19	1	1	0
Wed	20	2	1	1
Thu	21	2	2	0
Fri	22	2	1	1
Sat	23	2	2	0
Sun	24	2	1	1
Mon	25	1	1	0
Tue	26	1	1	0
Wed	27	2	2	0
Thu	28	2	2	0
Fri	29	2	2	0
Sat	30	2	1	1
Sun	31	2	1.5	0.5
Total		54	44.5	9.5

February 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Mon	01	1	0	1
Tue	02	1	1	0
Wed	03	2	2	0
Thu	04	2	1	1
Fri	05	2	2	0
Sat	06	2	1	1
Sun	07	2	1.5	0.5
Mon	08	1	1	0
Tue	09	1	1	0
Thu	10	2	1	1
Thu	11	2	1	1
Fri	12	2	2	0
Sat	13	2	1	1
Sun	14	2	1	1
Mon	15	1	0	1
Tue	16	1	0	1
Wed	17	2	1	1
Thu	18	2	1	1
Fri	19	2	2	0
Sat	20	2	0	2
Sun	21	2	1	1
Mon	22	1	0	1
Tue	23	1	1	0
Wed	24	2	2	0
Thu	25	2	2	0
Fri	26	2	2	0
Sat	27	2	1	1
Sun	28	2	2	0
Mon	29	1	1	0
Total		49	32.5	16.5

March 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Tue	01	1	0	1
Wed	02	2	0.5	1.5
Thu	03	2	1	1
Fri	04	2	1	1
Sat	05	2	1	1
Sun	06	2	1	1
Mon	07	1	1	0
Tue	08	1	1	0
Wed	09	2	2	0
Thu	10	2	2	0
Fri	11	2	2	0
Sat	12	2	2	0
Sun	13	2	2	0
Mon	14	1	1	0
Tue	15	1	1	0
Wed	16	2	2	0
Thu	17	2	2	0
Fri	18	2	2	0
Sat	19	2	0	2
Sun	20	2	1	1
Mon	21	1	1	0
Tue	22	1	1	0
Wed	23	2	1	1
Thu	24	2	1	1
Fri	25	2	2	0
Sat	26	2	2	0
Sun	27	2	1	1
Mon	28	1	1	0
Tue	29	1	1	0
Wed	30	2	2	0
Total		53	39.5	13.5

April 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Fri	01	2	2	0
Sat	02	2	2	0
Sun	03	2	2	0
Mon	04	1	0	1
Tue	05	1	1	0
Wed	06	2	2	0
Thu	07	2	2	0
Fri	08	2	2	0
Sat	09	2	1.5	0.5
Sun	10	2	2	0
Mon	11	1	1	0
Tue	12	1	2	-1
Wed	13	2	2	0
Thu	14	2	2	0
Fri	15	2	2	0
Sat	16	2	1	1
Sun	17	2	1	1
Mon	18	1	1	0
Tue	19	1	1	0
Wed	20	2	2	0
Thu	21	2	2	0
Fri	22	2	2	0
Sat	23	2	2	0
Sun	24	2	2	0
Mon	25	1	1	0
Tue	26	1	1	0
Wed	27	2	1.5	0.5
Thu	28	2	1	1
Fri	29	2	1.5	0.5
Sat	30	2	1	1
Total		52	46.5	5.5

May 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Sun	01	2	1.5	0.5
Mon	02	1	1	0
Tue	03	1	1	0
Wed	04	2	1.5	0.5
Thu	05	2	2	0
Fri	06	2	1.5	0.5
Sat	07	2	1	1
Sun	08	2	2	0
Mon	09	1	1	0
Tue	10	1	1	0
Wed	11	2	1	1
Thu	12	2	1	1
Fri	13	2	1.5	0.5
Sat	14	2	2	0
Sun	15	2	2	0
Mon	16	1	1	0
Tue	17	1	1	0
Wed	18	2	2	0
Thu	19	2	1	1
Fri	20	2	1	1
Sat	21	2	1	1
Sun	22	2	2	0
Mon	23	1	1	0
Tue	24	1	1	0
Wed	25	2	2	0
Thu	26	2	2	0
Fri	27	2	1	1
Sat	28	2	1	1
Sun	29	2	1	1
Mon	30	1	1	0
Total		52	41	11

June 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Wed	01	2	2	0
Thu	02	2	2	0
Fri	03	2	2	0
Sat	04	2	2	0
Sun	05	2	1	1
Mon	06	1	1	0
Tue	07	1	1	0
Wed	08	2	1.5	0.5
Thu	09	2	2	0
Fri	10	2	2	0
Sat	11	2	2	0
Sun	12	2	1	1
Mon	13	1	1	0
Tue	14	1	1	0
Wed	15	2	2	0
Thu	16	2	2	0
Fri	17	2	1	1
Sat	18	2	1	1
Sun	19	2	1	1
Mon	20	1	0	1
Tue	21	1	0	1
Wed	22	2	1	1
Thu	23	2	2	0
Fri	24	2	1	1
Sat	25	1	1	0
Sun	26	2	2	0
Mon	27	1	1	0
Tue	28	2	2	0
Wed	29	2	1	1
Thu	30	2	1	1
Total		52	39.5	12.5

July 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Fri	01	2	1	1
Sat	02	2	1	1
Sun	03	2	1	1
Mon	04	1	1	0
Tue	05	1	1	0
Wed	06	2	2	0
Thu	07	2	1.5	0.5
Fri	08	2	1	1
Sun	09	2	1	1
Mon	10	2	2	0
Tue	11	1	1	0
Wed	12	1	2	-1
Thu	13	2	2	0
Thu	14	2	2	0
Fri	15	2	2	0
Sat	16	2	1	1
Sun	17	2	2	0
Mon	18	1	1	0
Tue	19	1	1	0
Wed	20	2	2	0
Thu	21	2	2	0
Fri	22	2	1	1
Sat	23	2	1.5	0.5
Sun	24	2	1	1
Mon	25	1	1	0
Tue	26	1	0.5	0.5
Wed	27	2	2	0
Thu	28	2	2	0
Fri	29	2	1	1
Sat	30	2	2	0
Total		54	45.5	8.5

August 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Mon	01	1	0	1
Tue	02	1	1	0
Wed	03	2	2	0
Thu	04	2	2	0
Fri	05	2	2	0
Sat	06	2	2	0
Sun	07	2	2	0
Mon	08	1	0	1
Tue	09	1	1	0
Wed	10	2	0.5	1.5
Thu	11	2	2	0
Fri	12	2	2	0
Sat	13	2	2	0
Sun	14	2	2	0
Mon	15	1	1	0
Tue	16	1	1	0
Wed	17	2	2	0
Thu	18	2	2	0
Fri	19	2	2	0
Sat	20	2	2	0
Sun	21	2	1	1
Mon	22	1	1	0
Tue	23	1	0.5	0.5
Wed	24	2	1	1
Thu	25	2	1	1
Fri	26	2	1	1
Sat	27	2	2	0
Sun	28	2	2	0
Mon	29	1	1	0
Tue	30	1	1	0
Total		52	44	8

September 2016				
Day	Date	Expected Crews	Actual Full Crews	Drop
Thu	01	2	1	1
Fri	02	2	2	0
Sat	03	2	1	1
Sun	04	2	2	0
Mon	05	1	1	0
Tue	06	1	0	1
Wed	07	2	2	0
Thu	08	2	1	1
Fri	09	2	1	1
Sat	10	2	1	1
Sun	11	2	2	0
Mon	12	1	0.5	0.5
Tue	13	1	1	0
Wed	14	2	2	0
Thu	15	2	2	0
Fri	16	2	1	1
Sat	17	2	2	0
Sun	18	2	2	0
Mon	19	1	1	0
Tue	20	1	1	0
Wed	21	2	2	0
Thu	22	2	1	1
Fri	23	2	2	0
Sat	24	2	2	0
Sun	25	2	1.5	0.5
Mon	26	1	1	0
Tue	27	1	1	0
Wed	28	2	2	0
Thu	29	2	2	0
Fri	30	2	2	0
Total		52	43	9



AD/IG01(2)/112 - AMBULANCES ATTENDING TO INCIDENTS WITHIN ARDS AND NORTH DOWN AREA

Location of Ambulances not based in Bangor and Newtownards stations when allocated to incidents located within the Ards and North Down area, between the hours of 20:00hrs and 08:00hrs
Please note the following: This is the number of responses to emergency calls and not the number of incidents that occurred, as multiple resources can be (and often are) allocated to the same incident.
Where an allocation location has not been given, the vehicle is assumed to be at station.

Station where Ambulance is based, by Callsign of Vehicle	Supercouncil Area Ambulance is in upon Allocation						Total
	Belfast	Lisburn and Castlereagh	Ards and North Down	Newry, Mourne and Down	Antrim and Newtownabbey	Armagh, Banbridge and Craigavon	
The Bridge	294	67	42	0	0	0	403
Downpatrick	6	109	79	81	0	0	275
Broadway	127	28	20	3	3	1	182
Ballynahinch	11	31	46	50	0	0	138
Ardoyne	121	3	6	0	0	0	130
Purdysburn	22	98	3	1	0	0	124
Lisburn	26	25	13	2	0	0	66
Newcastle	4	13	24	5	0	0	46
Derriaghy	16	10	12	0	0	0	38
Blackstaff Deployment Point	9	8	2	0	1	1	21
Whiteabbey	3	1	1	0	3	0	8
Knockbracken	3	2	1	0	0	0	6
Newry	1	1	2	0	0	0	4
Antrim	1	2	0	0	1	0	4
Enniskillen	1	1	1	0	0	0	3
NIAS HQ - Doctor	0	1	1	0	0	0	2
Carrickfergus	1	0	0	0	1	0	2
Altnagelvin	1	1	0	0	0	0	2
Cookstown	1	0	0	0	0	0	1
Craigavon	0	0	0	0	0	1	1
Portadown Deployment Point	0	0	0	1	0	0	1
Banbridge	1	0	0	0	0	0	1
Larne	0	1	0	0	0	0	1
Total	649	402	253	143	9	3	1,459