



14 April 2015

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2015-41

Key Word: Performance Data

Subject: Performance Data

Request: **Date Received:** 19/03/2015 **Date of Response:** 14/04/2015

Thank you for your request for information received on 19 March 2015 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below.

Question 1

For the months of December 2014, Jan 15, Feb 15 and March 15, the total Number of 999 calls that resulted as Category A for each month.

Question 2

The total Number of these calls that obtained the 8 minute response time (by this i mean the arrival of a NIAS member of staff)

Question 3

Can you break this down to the arrival of a RRV or a "crewed vehicle

Question 4

The total number of these calls that had an AED allocated to the call on your control and command system that allowed this call to meet the 8 minute response

Question 5

In relation to all Cat A calls I would like the percentage of these calls that resulted in a patient being transported to a medical facility.

Question 6

Can you confirm the % of these patients that had a " crewed ambulance vehicle arrive within 21 minutes of the request for transport being made

Answer 1 -6

The requested data above is attached in Excel spreadsheet FOI-41 and which is attached separately for your ease. Please note that data provided for 999 calls will include duplicates, hoaxes etc and that responses will relate to only one incident but may have multiple calls or resources attending an incident e.g road traffic collision. It should be noted that we have included data on Cat A, B and C calls only in relation to Question 1. For Question 3 and 4 we have included activity for whereby what type of resource obtained the best response time ie A&E ambulance, RRV Paramedic, Defibrillator, Officer response etc

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.



In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: www.informationcommissioner.co.uk

Phone: 0303 123 1114 **Email:** ni@ico.gsi.gov.uk

Post: Information Commissioner's Office, 3rd Floor, 12 Cromac Place, Gasworks, Ormeau Road, Belfast, BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER

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