



16 October 2015

### FREEDOM OF INFORMATION REQUEST

**Request No:** AD-IG-01(2)-2015-108-15  
**Key Word:** Postcode Attendances  
**Subject:** Bombardier Facilities

**Request:**           **Date Received:**           05/10/2015  
                          **Monitoring Date:**           06/10/2015  
                          **Date of Response:**       16/10/2015

Thank you for your request for information received on 5 October 2015 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below.

#### Question 1

I'm looking for details of ambulance call outs to a number of post codes over the past 3 years. I'm interested in the following postcodes:

BT3 9DZ  
BT23 4AF  
BT17 9HU  
BT36 7LN  
BT36 6XA

The fields I would like included are:

Date and time of call out  
Specific destination within postcode (if possible - my aim is to identify call outs to Bombardier facilities)  
Nature of call out  
Result – i.e. was patient removed from scene?

#### Answer 1

Please find attached FOI\_108 which provides data based on attendances to Bombardier or Shorts premises within the postcode areas you provided. As requested we have included date, time, chief complaint ie nature of call and whether or not the patient transported to Hospital.

We have not included attendances to other addresses within the postcode areas as this would have the potential to breach the Data Protection Act 1998 as patient identifies may be comprised.



I hope the above fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Website:** [ni@ico.org.uk](mailto:ni@ico.org.uk)  
**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF  
**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*Alison Vitty*

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**Alison Vitty (Miss)**  
**CORPORATE MANAGER**