

11 January 2015

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2015-135
Key Word: Attendances
Subject: Dingwell Park/Downshire Avenue, Lurgan
Request: **Date Received:** 11/12/2015
 Date of Response: 11/01/2016

Thank you for your request for information received on 11 December 2015 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below.

Question 1

The number of callouts by the Ambulance Service for both emergency and non-emergency to the flat blocks numbered 2,4,6,8,10 and 12 Dingwell Park, Taghnevan, Lurgan and blocks 47,49 and 51 Downshire Avenue, Taghnevan, Lurgan from 2005 to 2015

Answer 1

Records have been extracted which indicate that 256 responses to emergency and non-emergency incidents have been made from 2005 to 11 December 2015 to the flat blocks numbered 2,4,6,8,10 and 12 Dingwell Park, Taghnevan, Lurgan and blocks 47,49 and 51 Downshire Avenue, Taghnevan, Lurgan

Question 2

The total costs of associated costs of any calls to the above mentioned flats over this period 2005 to present

Answer 2

The Trust does not hold information on the associated costs for any responses to the above flats over this period 2005 to 11 December 2015. We can advise that costs would vary for each response dependent on type of emergency, crew skill mixes, distance vehicle had to travel, whether the patient was transported to Hospital etc

I hope the above fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare pPark, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk
Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF
Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty (Miss)
CORPORATE MANAGER

Emergency and Non Emergency Ambulance callouts Jan 2005 - Dec 2015

To flat blocks numbered 2,4,6,8,10 and 12 Dingwell Park and blocks 47,49 and 51 Downshire Avenue

Year	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	Totals
Jan	1	1	2		3	1	1	2			2	13
Feb	9	2	5	1	3	1		1			5	27
Mar	16	1	8	2	3		1	1	1	1	1	35
Apr	7	1	1					2		6		17
May	2		2	2	8	3	1	1	2		3	24
Jun			2	4	7	3		3	3	1	1	24
Jul	2	2	1	2	5		3			4		19
Aug		1		6	4	1	1		1		4	18
Sep		2	4	3	10	3	4		2	2	2	32
Oct	7	3	1			1			1	7	5	25
Nov	3	1	2	2		1	3			4		16
Dec		3	1	4		1	2		1			12
Total	47	17	29	26	43	15	16	10	11	25	23	262