



24 December 2015

**FREEDOM OF INFORMATION REQUEST**

**Request No:** AD-IG-01(2)-2015-127  
**Key Word:** Staffing Levels  
**Subject:** Ambulance Station Staffing Levels  
**Request:**           **Date Received:** 17/11/2015  
                          **Response Date:** 24/12/2015

Thank you for your request for information received on 17 November 2015 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

I would further apologise for the delay in the provision of the information and for your patience with this.

**Question 1**

To detail the staffing levels of the Ambulance Service and ambulance coverage for the last six months ie June 2015 to November 2015 for the following stations:

- Antrim
- Coleraine
- Cookstown
- Kennedy Way, Belfast
- The Bridge, Ballymacarrett Rd
- Lisburn
- Omagh
- Enniskillen
- Dungannon
- Newry

**Answer 1**

Please refer to attached Excel spreadsheet labelled FOI\_127. We have provided information on number of staff, the number of shifts per month and the ambulance cover for the stations above for the timeframe requested.



This information is based on ambulances based at the stations above (excluding rapid response vehicles), however, at all times, the nearest available and appropriate ambulance will be dispatched to attend a call.

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG. If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

**Website:** [ni@ico.org.uk](mailto:ni@ico.org.uk)  
**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF  
**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

***Alison Vitty***

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**Alison Vitty (Miss)**  
**CORPORATE MANAGER**