



NIAS REF: AD-IG-01(2)-2016-100

FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2016-100

Key Word: Attacks on Staff

Subject: Attacks on Staff

Request: **Date Received:** 17/08/2016
 Date of Monitoring: 18/08/2016
 Date of Response: 14/09/2016

Thank you for your request for information received on 17 August 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

For the financial years 2011-12, 2012-13, 2013-14, 2014-15 2015-16 and 2016-17 to date:

Question 1

How many physical assaults towards paramedics and other medical staff have been recorded?

Answer 1

<u>Year</u>	<u>No.of Physical Attacks on Staff</u>
2011/12	83
2012/13	84
2013/14	139
2014/15	142
2015/16	152
2016 to 30/08/16	72 (data entry currently ongoing and this figure will be subject to change)

Question 2

How many successful prosecutions have there been for physical assaults towards paramedics and other medical staff?

Answer 2

Unfortunately the Trust does not hold this information. If a staff member is attacked it is the individual that takes this forward for prosecution not the organisation as required by the current legislation. The Trust is aware that a number of prosecutions have been successful.



Question 3

How many addresses have been black listed or have a marker on them - for instances where your trust is concerned about the safety of ambulance crews and they can only enter the premises with police back up / protection?

Answer 3

Please find attached FOI_100_16 which provides detail as requested on information markers on the system that state police assistance may need to be considered. However, please be aware that this is only a marker and in no way means that a crew does not enter a property without police presence – it is an information marker only. NIAS does use the terminology of “red flagged”. Information markers in no way state that a crew should not enter a property to attend to a patient without police. For example marker would state – ***“If number 66 Main Street be aware that Mr X assaulted an ambulance crew at this location on “date”. Crews must proceed with caution according to their own risk assessment. Caution is advised and Police attendance may be necessary.”***

The majority of information markers relating to police mainly indicate that police attendance may be necessary or should be considered. There would be a small number of information markers on the system that state police assistance is required and these are in cases whereby the police or Mental Health Services Team have informed us of this requirement.

I hope the above and attached fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner’s Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.



AD/IG/01(2)/100 - INFORMATION MARKERS PLACED ON C3 DURING 2011-2016 REQUESTING PSNI ATTENDANCE AT ADDRESSES

Please note: Information Markers on C3 are recorded against three different types of addresses; Properties, Streets and Features.
 Property markers are placed against individual addresses, such as 1, High Street, Anytown.
 Street markers are placed against a street as opposed to a specific address, such as High Street, Anytown.
 Feature markers are placed against parks, schools, leisure centres, etc.

Please note further: Markers that are categorised as "Not Given" did not have the date recorded of when they were placed onto C3.

**Number of Information Markers placed on C3 during 2011-2016 that are in use and request PSNI attendance at certain addresses (Properties Perspective),
by Postcode district and Local Government District/Supercouncil Area**

Postcode District	Local Authority Area		Year							Total
	Local Government District (Before 1st April 2015)	Supercouncil Area (After 1st April 2015)	2011	2012	2013	2014	2015	2016	Not Given	
BT4	Belfast	Belfast							1	1
BT5	Belfast	Belfast		1					3	4
	Castlereagh								1	1
BT6	Belfast	Belfast							2	2
BT7	Belfast	Belfast		1					1	2
BT8	Castlereagh	Belfast							1	1
		Lisburn and Castlereagh					1		2	3
BT11	Belfast	Belfast	1						1	2
BT12	Belfast	Belfast							2	2
BT13	Belfast	Belfast							1	1
BT15	Belfast	Belfast							2	2
BT18	North Down	Ards and North Down							1	1
BT19	North Down	Ards and North Down		1					1	2
BT20	North Down	Ards and North Down				1				1
BT22	Ards	Ards and North Down							1	1
BT23	Ards	Ards and North Down						1	2	3
BT24	Down	Newry, Mourne and Down				1			1	2
BT28	Lisburn	Lisburn and Castlereagh				1	1		1	3
BT30	Down	Newry, Mourne and Down				2	1		4	7

BT31	Down	Newry, Mourne and Down							1	1
BT32	Banbridge	Armagh City, Banbridge and Craigavon							2	2
BT33	Down	Newry, Mourne and Down			1					1
BT34	Newry & Mourne	Newry, Mourne and Down					1		2	3
BT35	Newry & Mourne	Newry, Mourne and Down			1				1	2
BT36	Belfast	Belfast							1	1
	Newtownabbey	Antrim and Newtownabbey					1		3	4
BT37	Newtownabbey	Antrim and Newtownabbey	1						3	4
BT38	Carrickfergus	Mid and East Antrim			2	1	1		1	5
BT39	Newtownabbey	Antrim and Newtownabbey							1	1
BT40	Larne	Mid and East Antrim					1		1	2
BT41	Antrim	Antrim and Newtownabbey					1			1
BT42	Ballymena	Mid and East Antrim				2	1			3
BT43	Ballymena	Mid and East Antrim							1	1
BT44	Ballymena	Mid and East Antrim		1			1			2
	Larne				1					1
BT45	Magherafelt	Mid Ulster							1	1
BT47	Derry	Derry City and Strabane							3	3
	Limavady	Causeway Coast and Glens					1			1
BT48	Derry	Derry City and Strabane					1		1	2
BT52	Coleraine	Causeway Coast and Glens							1	1
BT53	Ballymoney	Causeway Coast and Glens						1		1
BT54	Moyle	Causeway Coast and Glens							4	4
BT55	Coleraine	Causeway Coast and Glens							1	1
BT56	Coleraine	Causeway Coast and Glens	1		1					2
BT62	Craigavon	Armagh City, Banbridge and Craigavon							1	1
BT65	Craigavon	Armagh City, Banbridge and Craigavon			2					2
BT70	Dungannon	Mid Ulster				1				1
BT74	Fermanagh	Fermanagh and Omagh					1			1
BT75	Fermanagh	Fermanagh and Omagh							1	1
BT77	Dungannon	Mid Ulster							1	1
BT79	Omagh	Fermanagh and Omagh							1	1
BT80	Cookstown	Mid Ulster					1		1	2
BT81	Strabane	Derry City and Strabane							1	1
BT92	Fermanagh	Fermanagh and Omagh					1			1
Total			2	5	8	9	15	2	62	103

Number of Information Markers placed on C3 during 2011-2016 that are in use, and request PSNI attendance at certain addresses (Streets Perspective), by Postcode district and Local Government District/Supercouncil Area

	Local Authority Area	Year	
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Postcode District	Local Government District (Before 1st April 2015)	Supercouncil Area (After 1st April 2015)	2011	2012	2013	2014	2015	2016	Not Given	Total
BT34	NEWRY & MOURNE	Newry, Mourne and Down							1	1
Total			0	0	0	0	0	0	1	1

Number of Information Markers placed on C3 during 2011-2016 that are in use, and request PSNI attendance at certain addresses (Features Perspective), by Postcode district and Local Government District/Supercouncil Area

Postcode District	Local Authority Area		Year						Total	
	Local Government District (Before 1st April 2015)	Supercouncil Area (After 1st April 2015)	2011	2012	2013	2014	2015	2016		Not Given
BT4	BELFAST	Belfast							1	1
BT7	BELFAST	Belfast		1						1
BT15	BELFAST	Belfast				1				1
BT20	NORTH DOWN	Ards and North Down					1			1
BT26	LISBURN	Lisburn and Castlereagh				1				1
BT33	DOWN	Newry, Mourne and Down	1		1					2
Total			1	1	1	2	1	0	1	7

Produced by NIAS Information Department
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