



FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2016-106

Key Word: Technology Trends

Subject: Technology Trends

Request: **Date Received:** 30/08/2016
 Date of Monitoring: 31/08/2016
 Date of Response: 19/09/2016

Thank you for your request for information received on 30 August 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below for your attention.

Question 1

Provide a description of your current PBX? Please select from the below:

- Rolling Annual
- Fixed contract exceeding 1 year
- Fixed contract less than 1 year

Answer 1

Fixed Contract exceeding 1 year

Question 2

Who is the incumbent supplier for your PBX?

Answer 2

BT

Question 3

When did your PBX contract start? (Provide month and year)

Answer 4

May 2016

Question 4

When does your PBX contract end? (Provide month and year)

Answer 5

April 2021. Five year support

Question 5

What is the value of your PBX contract?

Answer 5

£216,000

Question 6

How many extensions does your PBX have?



Answer 7

Ongoing and reviewed in line with technical developments

Question 7

Do you have a Siemens ISDX?

- Yes
- No

Answer 7

No

Question 8

Do you have NHS Mail?

- Yes
- No

Answer 8

No

Question 9

Do you have NHS Mail 2?

- Yes
- No

Answer 9

No

Question 10

What kind of Microsoft Licensing Agreement do you have? Please select from the below:

- Enterprise Agreement (EA)
- Enterprise Agreement Subscription (EAS)
- Microsoft Purchasing Agreement (MPSA)
- Select
- Other (provide details)

Answer 10

Enterprise Agr

Question 11

What is your Microsoft Licensing renewal date? (Provide month and year)

I hope the above fully assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible, or in any case within two months of the date of issue of this letter.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Post: Information Commissioner's Office, Wycliffe House, Water Lane,
Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER