



17 November 2016

**FREEDOM OF INFORMATION REQUEST**

**Request No:** AD-IG-01(2)-2016-147  
**Key Word:** Prison Callouts  
**Subject:** Prison Callouts  
**Request:**           **Date Received:** 15/11/2016  
                          **Date of Monitoring:** 16/11/2016  
                          **Date of Response:** 17/11/2016

Thank you for your request for information received on 15 November 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

**Question 1**

Please would it be possible to give me a monthly break down of the number of call-outs to prisons in your area since January this year. If you are also able to tell me the reason for the call-outs that would be great too. If this is not possible though, I would be happy to accept simply the number of call outs to prisons within each month starting from and including January this year. Equally if you are able to break the figures down by institution that would be great too, but if this is not possible and would take me over the cost limit, as I mentioned, I am happy to accept simply the number of call outs to prisons within each month starting from and including January this year.

**Answer 1**

Please find attached Excel spreadsheet containing data requested as follows:

- Calls, Responses and Transportations to Hospital based on each incident to a Prison site within Northern Ireland from 01/01/2016 to 31/10/2016
- The chief complaint based on calls received for each incident to Prison site within Northern Ireland from 01/01/2016 to 31/10/2016

I hope that the above and attached fully assists you. Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.



You can write to the Information Commissioner at:

**Website:** [ni@ico.org.uk](mailto:ni@ico.org.uk)

**Post:** Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

**Telephone:** 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>.

Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

*Alison Vitty*

---

**Alison Vitty (Miss)**  
**CORPORATE MANAGER**



**HMP HYDEBANK, MAGHABERRY AND MAGILLIGAN  
CALLS, RESPONSES AND PATIENTS TRANSPORTING TO HOSPITAL**

**01/01/2016 to 31/10/2016 - Calls, Responses and Patients Transporting to Hospital**

**HYDEBANK**

**MAGHABERRY**

**MAGILLIGAN**

Month	Calls	Responses	To hospital
Jan-16	3	3	2
Feb-16	3	2	1
Mar-16	6	6	4
Apr-16	5	5	4
May-16	4	4	3
Jun-16	5	5	2
Jul-16	3	3	3
Aug-16	1	1	1
Sep-16	3	3	3
Oct-16	4	4	2

Calls	Responses	To hospital
33	31	28
14	13	13
11	10	10
17	14	13
25	24	21
24	23	22
18	17	15
20	18	13
14	14	10
25	25	18

Calls	Responses	To hospital
5	4	3
3	3	3
4	4	4
7	6	5
2	2	2
11	10	9
4	4	4
4	4	4
4	3	2
1	1	1

<b>Total</b>	<b>37</b>	<b>36</b>	<b>25</b>
--------------	-----------	-----------	-----------

<b>201</b>	<b>189</b>	<b>163</b>
------------	------------	------------

<b>45</b>	<b>41</b>	<b>37</b>
-----------	-----------	-----------



**HMP HYDEBANK, MAGHABERRY AND MAGILLIGAN**  
**Chief Complaints based on Calls Received**

**01/01/2016 to 31/10/2016**

**HYDEBANK**

Chief Complaint	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Total
ABDOMINAL PAIN/PROBLEMS	0	0	0	0	0	0	1	0	0	0	1
ALLERGIES / ENVENOMATIONS	0	0	0	0	0	0	0	0	0	0	0
AMPDS Manual Over-ride	0	0	0	0	0	0	0	0	0	0	0
ASSAULT / SEXUAL ASSAULT	0	1	1	0	0	0	0	0	0	0	2
BACK PAIN (Non-Trau / Non-Rec Trau)	0	0	0	0	0	0	0	0	0	0	0
BREATHING PROBLEMS	0	0	0	0	0	0	0	0	0	0	0
CARDIAC / RESPIRATORY ARREST/DEATH	0	0	0	0	0	0	0	0	0	0	0
CHEST PAIN (Non-Traumatic)	0	0	0	0	0	0	0	0	0	1	1
CONVULSIONS / FITTING	0	0	1	0	3	0	0	0	0	0	4
ELECTROCUTION / LIGHTNING	0	0	0	0	0	0	0	0	0	0	0
FALLS	0	0	0	0	0	0	0	0	0	0	0
HAEMORRHAGE / LACERATIONS	0	0	0	0	0	1	0	0	0	0	1
HCP ADMISSION	2	1	0	3	0	1	1	0	3	0	11
HEADACHE	0	0	0	0	0	0	0	0	0	0	0
HEART PROBLEMS / A.I.C.D.	0	0	0	0	0	0	0	0	0	0	0
Not Specified	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
OVERDOSE / POISONING (Ingestion)	1	0	2	0	0	1	1	0	0	1	6
PREGNANCY / CHILDBIRTH / MISCARRIA	0	0	0	0	0	0	0	0	0	0	0
PSYCH / ABN BEHAVIOUR / SUICIDE AT	0	0	1	1	0	1	0	1	0	2	6
SICK PERSON (Specific Diagnosis)	0	0	0	0	0	0	0	0	0	0	0
STROKE (CVA)	0	0	0	0	0	0	0	0	0	0	0
TRAFFIC / TRANSPORTATION INCIDENTS	0	0	0	0	0	0	0	0	0	0	0
TRAUMATIC INJURIES (Specific)	0	0	0	0	0	1	0	0	0	0	1
UNCONSCIOUS / FAINTING (Near)	0	1	0	1	1	0	0	0	0	0	3
UNKNOWN PROBLEM (Collapse-3rd Pty)	0	0	1	0	0	0	0	0	0	0	1
Unknown - User Left Call	0	0	0	0	0	0	0	0	0	0	0
<b>Total</b>	<b>3</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>37</b>

**MAGHABERRY**

Chief Complaint	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Total
ABDOMINAL PAIN/PROBLEMS	0	0	0	0	0	1	0	1	0	0	2
ALLERGIES / ENVENOMATIONS	0	0	0	0	0	0	0	0	0	2	2
AMPDS Manual Over-ride	0	0	0	1	0	0	0	0	0	1	2
ASSAULT / SEXUAL ASSAULT	0	0	0	0	0	0	0	0	0	0	0
BACK PAIN (Non-Trau / Non-Rec Trau)	0	1	0	0	0	0	0	0	0	0	1
BREATHING PROBLEMS	2	0	0	1	0	2	0	0	0	0	5
BURNS (Scalds)/ EXPLOSION (Blast)	0	0	0	0	0	0	0	0	0	1	1
CARDIAC / RESPIRATORY ARREST/DEATH	1	1	0	0	0	0	2	0	0	0	4
CHEST PAIN (Non-Traumatic)	1	0	0	1	0	3	2	0	3	1	11
CONVULSIONS / FITTING	1	0	5	1	1	2	2	3	4	3	22
ELECTROCUTION / LIGHTNING	0	0	0	0	0	0	0	0	0	0	0
FALLS	0	0	0	0	0	0	0	0	0	0	0
HAEMORRHAGE / LACERATIONS	0	0	1	0	1	0	0	1	0	0	3
HCP ADMISSION	23	10	4	3	15	11	4	8	3	9	90
HEADACHE	0	0	0	1	0	0	0	0	0	1	2
HEART PROBLEMS / A.I.C.D.	0	0	0	0	0	0	0	0	0	0	0
Not Specified	1	0	0	2	0	0	0	1	0	0	4
Other	0	0	0	0	0	0	0	0	0	0	0
OVERDOSE / POISONING (Ingestion)	1	1	1	4	4	2	4	2	3	5	27
PREGNANCY / CHILDBIRTH / MISCARRIA	0	0	0	0	0	0	0	0	0	0	0
PSYCH / ABN BEHAVIOUR / SUICIDE AT	1	0	0	1	1	1	3	1	1	0	9
SICK PERSON (Specific Diagnosis)	2	0	0	1	1	1	0	0	0	1	6
STROKE (CVA)	0	0	0	1	0	0	0	0	0	0	1
TRAFFIC / TRANSPORTATION INCIDENTS	0	0	0	0	0	0	0	0	0	1	1
TRAUMATIC INJURIES (Specific)	0	0	0	0	0	0	0	0	0	0	0
UNCONSCIOUS / FAINTING (Near)	0	1	0	0	2	0	1	0	0	0	4
Unknown - User Left Call	0	0	0	0	0	1	2	1	0	0	4
<b>Total</b>	<b>33</b>	<b>14</b>	<b>11</b>	<b>17</b>	<b>25</b>	<b>24</b>	<b>18</b>	<b>20</b>	<b>14</b>	<b>25</b>	<b>201</b>

**MAGILLIGAN**

Chief Complaint	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Total
ABDOMINAL PAIN/PROBLEMS	0	0	0	0	0	0	0	0	0	0	0
ALLERGIES / ENVENOMATIONS	0	0	0	0	0	0	0	0	0	0	0
AMPDS Manual Over-ride	1	0	0	0	0	1	0	0	0	0	2
ASSAULT / SEXUAL ASSAULT	0	0	0	1	0	0	0	0	0	0	1
BACK PAIN (Non-Trau / Non-Rec Trau)	1	0	0	0	0	0	0	0	0	0	1
BREATHING PROBLEMS	0	1	0	0	0	0	0	0	0	0	1
CARDIAC / RESPIRATORY ARREST/DEATH	0	0	0	0	0	0	0	0	0	0	0
CHEST PAIN (Non-Traumatic)	0	1	1	3	1	4	0	0	0	0	10
CONVULSIONS / FITTING	0	0	0	1	0	0	1	0	0	0	2
ELECTROCUTION / LIGHTNING	0	0	0	1	0	0	0	0	0	0	1
FALLS	0	0	2	0	0	0	0	0	0	0	2
HAEMORRHAGE / LACERATIONS	0	0	0	0	0	1	1	0	0	0	2
HCP ADMISSION	1	1	0	0	0	0	0	0	0	0	2
HEADACHE	0	0	0	1	1	3	1	2	1	0	9
HEART PROBLEMS / A.I.C.D.	0	0	0	0	0	0	0	1	0	0	1
Not Specified	0	0	0	0	0	0	0	0	1	0	1
Other	0	0	0	0	0	0	0	0	0	0	0
OVERDOSE / POISONING (Ingestion)	0	0	1	0	0	0	0	0	0	0	1
PREGNANCY / CHILDBIRTH / MISCARRIA	0	0	0	0	0	0	1	0	2	1	4
PSYCH / ABN BEHAVIOUR / SUICIDE AT	0	0	0	0	0	0	0	0	0	0	0
SICK PERSON (Specific Diagnosis)	0	0	0	0	0	0	0	0	0	0	0
STROKE (CVA)	1	0	0	0	0	0	0	0	0	0	1
TRAFFIC / TRANSPORTATION INCIDENTS	0	0	0	0	0	2	0	0	0	0	2
TRAUMATIC INJURIES (Specific)	0	0	0	0	0	0	0	0	0	0	0
UNCONSCIOUS / FAINTING (Near)	1	0	0	0	0	0	0	0	0	0	1
Unknown - User Left Call	0	0	0	0	0	0	0	1	0	0	1
<b>Total</b>	<b>5</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>2</b>	<b>11</b>	<b>4</b>	<b>4</b>	<b>4</b>	<b>1</b>	<b>45</b>

*The data is based on the Chief Complaint at point of contact and may not result in an attending resource or the patient attending hospital*