



FREEDOM OF INFORMATION REQUEST

Request No: AD-IG-01(2)-2016-151
Key Word: Paediatric Emergency Call Data
Subject: Paediatric Emergency Call Data
Request: **Date Received:** 22/11/2016
Monitoring Date: 23/11/2016
Date of Response: 08/12/2016

Thank you for your request for information received on 22 November 2016 and which was dealt with under the terms of the Freedom of Information Act 2000. We would also inform you that Northern Ireland Ambulance Service (NIAS) Health and Social Care Trust has now completed its search for the information you requested and which is detailed below and attached for your attention.

Question 1

What was the total number of emergency calls that your service received in the time period 1st April 2015-31st March 2016?

Question 2

Of these calls, how many resulted in a patient being conveyed to hospital?

Question 3

In the same time period, what was the total number of emergency calls received for children under 18 years of age?

Question 4

Of these emergency calls for children in question 3, how many resulted in a patient being conveyed to hospital?

Question 5

Please provide a breakdown of the data in questions 3 & 4 by AMPDS chief complaint or pathway in the NHS pathways system (depending on the call prioritisation system used in your service)

Answer 1-5

Please refer to attached Excel spreadsheet labelled FOI_151. All data provided has been sourced from the Trust's Command and Control system ie at point of 999 call. I would further provide the following in relation to same.

- The total number of emergency calls has been provided for the period requested and excludes duplicates, test calls etc. This relates to Category A, B and C emergency calls. This data excludes Healthcare Professional Calls (Card 35) and routine activity undertaken by the Emergency Control room.
- In relation to calls and responses for children under 18 years of age we can confirm that this data has been provided, if it has been recorded. As you may appreciate when we receive a 999 call, the accurate age of a patient may not be known as it could be a member of the public who makes the call rather than the patient, family member or



someone who does not know them. The data quality of this information would be assumed to be under-reporting (as no age was noted in a volume of records) or may have been provided inaccurately to us.

- The AMPDS chief complaints for under 18s has been provided along with those that conveyed to Hospital.

Question 6

Does your service have a policy that all children under a certain age attended to by ambulance clinicians are transported to hospital?

Answer 6

No the Trust does not hold a policy in relation to same.

I hope the above and attached fully assists you.

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

In the event that you require a review to be undertaken, you can do so by writing to the Finance and ICT Director, Northern Ireland Ambulance Service (NIAS) HSC Trust, Site 30, Knockbracken Healthcare Park, Saintfield Road, Belfast, BT8 8SG.

If following an internal review, carried out by an independent decision maker, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the Trust has complied with the terms of the Freedom of Information Act.

You can write to the Information Commissioner at:

Website: ni@ico.org.uk

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, CHESHIRE SK9 5AF

Telephone: 028 9027 8757 or 0303 123 1114 (Belfast based Office)

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion. Please be advised that NIAS replies under Freedom of Information may be released into the public domain via our website @ <http://www.niamb.co.uk>. Personal details in respect of your request will have, where applicable, been removed to protect confidentiality.

Yours sincerely

Alison Vitty

Alison Vitty (Miss)
CORPORATE MANAGER