

28 February 2020

### **New coronavirus advice service provision**

Northern Ireland now has full access to the NHS 111 helpline service on coronavirus.

This NHS 111 advice line on coronavirus will replace the localised helpline number with immediate effect.

The service has been put in place by the Department of Health in consultation with the Public Health Agency.

Health Minister Robin Swann said: “I have been keen to enhance local helpline provision in light of the increased level of public queries about coronavirus.

“I had asked officials to explore the option of Northern Ireland having access to NHS 111 for this purpose. I am pleased that this has been achieved so quickly, and would like to thank the staff who have worked to bring this about in a short space of time.

“This means people in Northern Ireland will have access to the same level of advice as citizens in England.”

To obtain advice on coronavirus, all people here have to do now is dial 111.